



R.19-02-012

Track 2 Workshop

Presentation

CPUC Accessibility Workshop (SB 1376)

October 10, 2019

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Agenda

01 TNC Remittance Offsets

02 TNC Fee Exemptions

03 Fund Access

Intent of State Bill 1376

“It is the intent of the Legislature that wheelchair users who need WAVs have prompt access to TNC services, and for the commission to facilitate greater adoption of wheelchair accessible vehicles on transportation network companies’ online-enabled applications or platforms.”

Public Utilities Code Section 5440(j)

TNC Remittance Offset: Quarterly Evaluation Criteria

Presence & Availability of Drivers with WAVs and Improved Level of Service

- Hours of WAV service
- WAV drivers
- WAV Trips
- Response Time on WAV

Publicize WAV Services to the Disability Community

- Efforts taken by TNC to publicize and promote WAV service to disability communities

Accounting of Funds Expended

- Provide a statement of account for funds expended prepared in accordance with generally accepted accounting principles

TNC Remittance Offset: Qualifying Investments

- Investments made to enable increased access to WAVs through TNC applications, including, but not limited to, commercial agreements, incentives, or promotions offered by TNCs to fleet or individual partners operating WAVs
- Investments in partnerships, market research, and community engagement to expand WAV service to smaller localities
- Technology investments made to increase WAV access through product improvements
- Personnel resource investments required to secure partnerships, manage supply partner relationships, and identify ways to improve the rider experience

TNC Remittance Offset: Requests Schedule & Procedure

Offset Request Schedule & Procedure	
TNC Request for Offset Due	15 days following quarter end
Staff Decision on Offset Request Due	30 days following quarter end
Fee Remittance Due to Commission	45 days following quarter end
TNC Appeal of Staff Decision Due	45 days following quarter end
Commission Decides on Appeal	Next voting meeting

TNC Remittance Offset: Additional Considerations

Offsets should not be capped

- SB 1376 does not impose any such cap
- Capping offsets may create the wrong policy outcomes

Advanced intent should not be required

- TNCs should be given flexibility to innovate and quickly pivot to new investments to increase access to WAVs

Offsets should be available retroactively

- SB 1376 requires the commission to authorize a TNC to offset against the amounts due for a particular quarter by the amounts spent by the TNC during that quarter

TNC Fee Exemptions: Evaluation Criteria

Service Level Requirements should be based on Response Times

- 80% of response times for trips should fall within in time established for a given geographic area

Service Level Requirements should vary by Geographic Area

- Given differences in market landscapes across geographic areas, service level requirements for response times should vary by Geographic Area

Service Level Requirements should scale over time

- Service level requirements for response times should be scaled over time and re-evaluated as additional data is gathered
- Once sufficient data is collected, a final set of service level requirements should be established and required in perpetuity

Fund Access

On-demand WAV Transportation Programs

- Access Providers must enable on-demand WAV transportation to be eligible for Fund access

Consistent Service Level Requirements

- Service level requirements for accessing funds should be the same across all Access Providers / TNCs

Consistent Reporting Requirements

- Reporting requirements for accessing funds should be the same across all Access Providers / TNCs

Thank You

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