

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



TNC PERMIT
EXPIRES ON Sep 01, 2026 - SEE PARAGRAPH -11

CERTIFICATE NO: PSG0043738 - TNC N
BETTER RIDE LLC
3 SHELBY
IRVINE CALIFORNIA 92620

TNC PERMIT

The above-named Carrier, having made written application to the Public Utilities Commission of the State of California for a permit to operate as a CHARTER-PARTY CARRIER OF PASSENGERS, TRANSPORTATION NETWORK COMPANY, pursuant to Sections 5351 through 5443 of the Public Utilities Code and Commission Decisions 13-09-045, 14-04-022 and 14-11-043, is granted this permit authorizing the transportation of passengers by motor vehicle over the public highways of the State of California as a CHARTER-PARTY CARRIER OF PASSENGERS, TRANSPORTATION NETWORK COMPANY, as defined in said Code and decisions, subject to the following conditions:

1. This permit is issued pursuant to Public Utilities Code Section 5384(b), and Decision 13-09-045.
2. Said Carrier shall comply with the insurance requirements of Public Utilities Code Section 5433 and Decision 14-11-043.
3. All transportation must be prearranged through the use of an online-enabled application or platform.
4. Said Carrier shall comply with all Commission orders, decisions, rules, directions, and requirements governing the operations of said Carrier, including Decisions 13-09-045, 14-04-022 and 14-11-043, and shall remit to the Commission the Transportation Reimbursement Fee required by Public Utilities Code Section 403.
5. Said Carrier shall comply with all Commission orders, decisions, rules, directions, and requirements governing the operations of said Carrier, and shall remit to the Commission the Transportation Reimbursement Fee required by Public Utilities Code Section 403 and the TNC Access for All Fee required by Public Utilities Code Section 5440.5.
6. This permit may not be sold, assigned, leased, or otherwise transferred or encumbered without Commission authorization.
7. This permit does not authorize the Carrier to conduct operations on the property of or into any airport unless such operation is authorized by the airport authority involved.
8. This permit authorizes Carrier to facilitate rides between passengers and private drivers using their own personal vehicles. "Personal vehicle" means the vehicle for which the authorized TNC driver is the registered owner (with the Department of Motor Vehicles), or of which the authorized TNC driver has a legal right to possess the vehicle, pursuant to Public Utilities Code Section 5362, Vehicle Code Sections 460 and 370, as these code sections currently exist and may be revised, and any other relevant laws.
9. A TNC is not permitted to itself own vehicles used in its operation or own fleets of vehicles.
10. The use of top lights and/or taxi meters in all vehicles operated under this permit is prohibited (D. 82-05-069). This permit does not authorize the street hailing of passengers.
11. **This permit expires 2026-09-01.** It may be renewed every three (3) years upon submission and approval of a renewal application. **This renewal application should be submitted 90-days prior to the expiration date.**

Date: Sep 01, 2023

BY

Terra Curtis
Program Manager, Consumer Protection and Enforcement Division

PUBLIC UTILITIES COMMISSION

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Terminal Address

Name	City	State	Zip
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DBA: