

AGENDA

California Public Utilities Commission

Safety and Enforcement Division

Workshop 1 | Public Cyber-enabled Safety Reporting Pilot | A.19-07-019

December 3, 2019 | 10:00 a.m. - 4:00 p.m.
Commission Auditorium | San Francisco

Remote access available via phone:
Conference Phone Line: 866-859-2737
Participant Code: 168-2922#

#	Topic	Presenter	Start & End Time
1	Welcome and Safety Announcement	Jeremy Battis, CPUC SED	10:00 a.m.—10:10 a.m.
2	Workshop Agenda and Commission Directives to PG&E to Undertake Pilot	Matthew Plummer, PG&E	10:10 a.m.—10:20 a.m.
3	PG&E Application, Problem Statement and Approach to the Problem	Matthew Plummer, PG&E	10:20 a.m.—10:25 a.m.
4	Rulemaking Schedule and Key Milestones	Matthew Plummer, PG&E	10:25 a.m.—10:40 a.m.
5	Anticipated Project Steps and Timing of Pilot	Lori Geoffroy, PG&E	10:40 a.m.—10:55 a.m.
6	Select Provisions of Commission Directives Where PG&E Expects to Seek Regulatory Relief to Deviate in order to Optimize Outcome	Matthew Plummer, PG&E	10:55 a.m.—11:15 a.m.
7	Typical Safety Hazard Reports Received by PG&E from Public, and Existing Process to Address	Mary Hvistendahl, PG&E	11:15 a.m.—11:30 a.m.
8	Lunch	--	11:30 a.m.—12:30 p.m.
9	Necessary and Desirable Regulatory Guidance Sought by PG&E to Enable Pilot	Matthew Plummer, PG&E	12:30 p.m.—12:50 p.m.
10	Vision for Mobile Reporting Experience and Existing Industry Benchmark Examples	Lori Geoffroy, PG&E	12:50 p.m.—1:30 p.m.
11	Demo Run of Prototype Mobile Web Solution	Lori Geoffroy, PG&E	1:30 p.m.—2:30 p.m.
12	Criteria for Evaluation of Success and Benefit of Pilot Project	Mary Hvistendahl, PG&E	2:30 p.m.—3:00 p.m.
13	Target Sample Population, Recruitment, Outreach and Marketing	Lori Geoffroy, PG&E	3:00 p.m.—3:20 p.m.
14	Media and Communication Plan	Lori Geoffroy, PG&E	3:20 p.m.—3:40 p.m.
15	Question and Answer Time	Matthew Plummer, PG&E	3:40 p.m.—4:00 p.m.