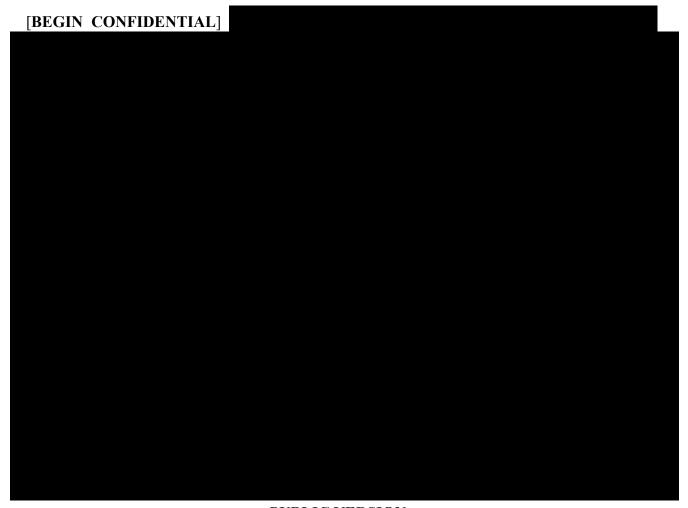
#### **CONFIDENTIAL ATTACHMENT 1**

#### **RECORDS FINDING 1:**

Comcast only conducts complete detailed inspections of its communication lines and assets in High Fire Threat Districts (HFTD). In all other areas, inspections only take place during other scheduled work. When sending a technician into the field to investigate an issue, the technician inspects the assigned pole and the associated assets, along with one span in each direction. Comcast has no set schedule for detailed inspections and patrols that ensures all poles and assets are inspected thoroughly and completely in non-HFTD.

ESRB notes that Comcast Sacramento Metro Region includes 116,779 poles. Comcast reports that Comcast averages 135,000 truck dispatches per year that include a "one span in each direction" inspection. Truck dispatches are based on customer calls and service changes with multiple dispatches frequently occurring at a single address. This method of inspection does not assure thorough and complete inspection of all facilities on a timely basis as required by GO 95 and GO 128.

#### **COMCAST'S RESPONSE:**



**PUBLIC VERSION** 

[END

#### **CONFIDENTIAL**]

#### **RECORDS FINDING 2:**

ESRB reviewed Comcast's Sacramento Metro Region patrol and detailed inspection records from June 2019 through June 2024 for the interval between inspections and the period since the last inspection.<sup>3</sup> ESRB found a total of 8,213 inspections (1.00%) were late or are past due of the 819,929 total patrols and detailed inspections. Table 1 breaks down the total late inspections for the Sacramento Metro Region by HFTD Tier and late inspection type. Late inspections are any inspections completed after the required interval. Past due inspections are inspections where the most recent inspection is overdue (past the required interval) as of June 30, 2024.

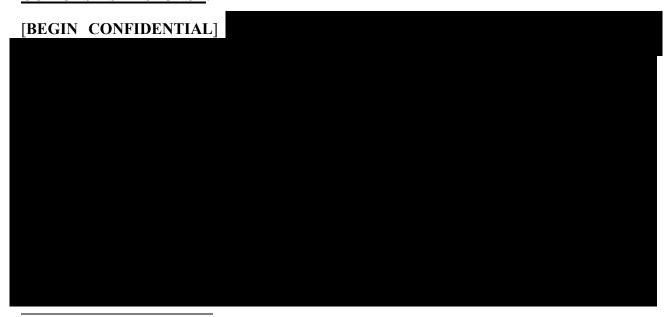
**Table 1: Sacramento Metro Region Late and Past Due Inspections** 

<b>HFTD Tier</b>	<b>Late Inspections</b>	Past Due Inspections	Total
2	397	1,482	1,879
3	1,466	4,868	6,334
Total	1,863	6,350	8,213

<sup>\*</sup> as of June 30, 2024

ESRB used GO 95, Rule 80.1-A(1) inspection intervals for Tier 2 and 3 to assess the timeliness of Comcast's inspection and ESRB's analysis was based on street address as a unique identifier.<sup>4</sup>

#### **COMCAST'S RESPONSE:**



<sup>&</sup>lt;sup>3</sup> ESRB analysis of Pre-Audit Data Request Responses Exhibit 5A Detailed and 5B Patrol.

<sup>&</sup>lt;sup>4</sup> During the field audit, Comcast noted that multiple poles can be assigned to the same address, so the late and overdue inspection count here is conservative.

#### **CONFIDENTIAL**]

#### **RECORDS FINDING 3**:

Comcast's Repair Categories for Nonconformances, shown in Table 2, outlines the repair timelines for nonconformance depending on priority level and High Fire Threat District:

Tier 2 HFTD Tier 2 HFTD Non-HFTD **Priority Level** GO 95 Comcast GO 95 Comcast **GO 95** Comcast Repair Repair Repair Repair Repair Repair Interval Interval Interval Interval Interval Interval Immediate\* 1 2 6 mos. 12 mos. 6 mos. 36 mos. 3 60 mos. 12 mos. 60 mos. 12 mos. 60 mos. 12 mos.

Table 2: Comcast Repair Categories for Nonconformances<sup>5</sup>

a. ESRB's review of Comcast's Sacramento Metro Region work orders from June 2019 through June 2024 found that 912 work orders (2.06%) were either closed late or were late and pending completion out of 44,358 total work orders. Late closed work orders are work orders completed after the listed due date.<sup>6</sup> Late pending work orders are work orders that had due dates prior to July 1, 2024, but were not complete by that date. Table 3 breaks down the total late and late pending work orders for the Sacramento Metro Region by priority level and HFTD.

	Tier 3 HFTD		Tier 2 HFTD		Non-HFTD		
Priority Levels	Late Closed WO	Late Pending WO	Late Closed WO	Late Pending WO	Late Closed WO	Late Pending WO	Totals
1	_	_	3	_	4	_	7
2	98	104	24	25	51	603	905
3	_	_	_	_	_	_	
Total	2	02		52	6	58	912

Table 3: Sacramento Metro Region Late Work Orders (WO)

<sup>\*</sup> Because of logistics involved in coordinating some Priority Level 1 tree trims, immediate repairs may take up to 90 days.

<sup>&</sup>lt;sup>5</sup> Pre-Audit Data Request Response Exhibit 4D, Comcast Repair Categories for Nonconformances.

<sup>&</sup>lt;sup>6</sup> ESRB analysis of Pre-Audit Data Request Responses Exhibit 5A Detailed and 5B Patrol.

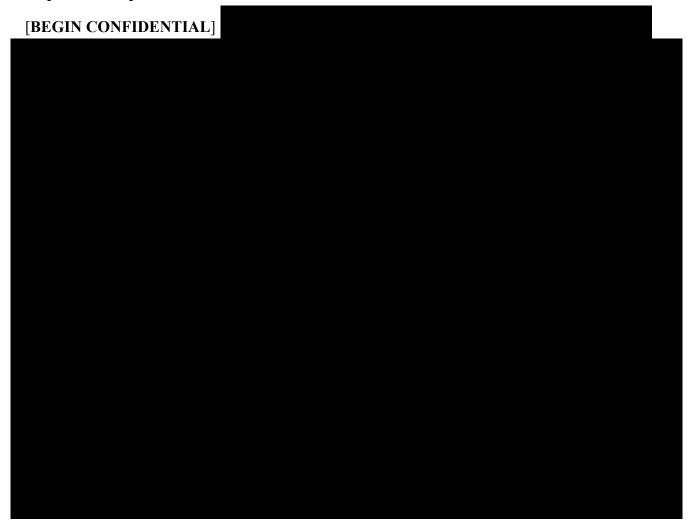
The most overdue Priority 1 work order was identified during an inspection of the pole at 4914 Pony Express Trail, Camino. It was created on May 12, 2023 for a communications strand that was rubbing against a tree and had a due date of August 10, 2023. Comcast completed the work order on May 16, 2024, 280 days late.

The most overdue Priority 2 work order was identified during a patrol of the pole at 6221 Pine Street, Pollock Pines. It was created on July 25, 2019 for a problem with customer equipment and had a due date of January 21, 2020. Comcast completed the work order on December 17, 2021, 696 days late.

b. The Comcast Sacramento Metro Region work orders include inspections and patrols assigned to Tier 1 HFTD. However, Comcast does not define repair categories for Tier 1 work orders and does not define the priority codes for Tier 1 in its procedures. Comcast shall include Tier 1 HFTD to its repair categories shown in Table 2.

#### **COMCAST'S RESPONSE:**

Response to subpart a:



	<b>November 26, 2024</b>
[END CONFIDENTIAL]	
Response to subpart b:	
[BEGIN CONFIDENTIAL]	
[END CONFIDENTIAL]	
7	

### **FIELD INSPECTION FINDINGS**

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action				
	Table 4: GO 95, Rule 31.1 Findings								
66	3307 Mater Field Rd., Rancho Cordova	Pole	The lashing wire is loose between Location 65 and Location 66.	By 1/7/2025	[BEGIN CONFIDENTIAL]  [END  CONFIDENTIAL]				
		ŗ	Гаble 5: GO 95, Rule 31.6 Fi	ndings					
141	3105 B St., Georgetown	Pole	The drop is abandoned and needs to be removed. Comcast fixed this issue in the field.	8/29/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				
187	938 Wahl Way, Davis	Pole	The drop is abandoned and needs to be removed.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				
			<b>Table 6: GO 95, Rule 35 Fin</b>	dings	[ [END CONFIDENTIAL]				
17	718 Myrtle St., Galt	Pole	Vegetation is causing strain on the service drop to 710 Myrtle Street, Galt. Comcast fixed this issue in the field.	8/27/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action		
152	4501 Holiday Lake Dr., Shingle Springs	Pole	Vegetation is causing strain and abrasion on the messenger and node.	10/25/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		
181	403 I St., Davis	Pole	Vegetation is causing strain and abrasion on the conductors and drops.	10/25/2024	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]		
			<b>Table 7: GO 95, Rule 38 Fin</b>	dings			
10	608 Kesner Ave., Sacramento	Pole	The service drop for 611 Kesner Avenue, Sacramento is hanging low and in contact with other facilities.	10/30/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		
67	3307 Mater Field Rd., Rancho Cordova	Pole	The drop is hanging low and in contact with AT&T facilities.	10/31/2024	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]		
127	3020F Newton Rd., Placerville	Pole	The loose drops are in contact with other facilities.	By 1/10/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		
	Table 8: GO 95, Rule 84.6-B Findings						
12	1407 G St., Rio Linda	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
21	628 Myrtle St., Galt	Pole	The vertical ground wire is exposed, and the protective moulding cover is damaged.	10/18/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
39	9045 Elk Grove Blvd., Elk Grove	Pole	The vertical ground wire is exposed, and the protective moulding cover is missing.	10/17/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
56	4820 Roosevelt Ave., Sacramento	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/30/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
58	4743 Roosevelt Ave., Sacramento	Pole	The vertical ground wire is exposed, and the protective moulding cover is damaged.	By 1/19/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
64	3161 L St., Sacramento	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/30/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
67	3307 Mater Field Rd., Rancho Cordova	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/31/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
68	3323 Mater Field Rd., Rancho Cordova	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action			
161	1190 Uplands Dr., El Dorado Hills	Pole	The vertical ground wire is exposed, and the protective moulding cover is damaged.	10/15/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
180	417 I St., Davis	Pole	The vertical ground wire is exposed, and the protective moulding cover is loose.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
	Table 9: GO 95, Rule 84.6-F Findings							
185	1026 Snyder Dr., Davis	Pole	The ground wire moulding is unsecured to the pole.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
		Tal	ble 10: GO 95, Rule 84.8-C	Findings	[END CONFIDENTIAL]			
80	7410 Ranch Ave., Citrus Heights	Pole	The service span is 15 ft. 5 in. above the public thoroughfare and does not meet the minimum clearance requirement.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
131	3020C Newton Rd., Placerville	Pole	The service drop feeding 3020C Newton Road, Placerville is hanging low over a residential driveway. Comcast fixed this issue in the field.	8/29/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action				
	Table 11: GO 95, Rule 86.7-B Findings								
39	9045 Elk Grove Blvd., Elk Grove	Pole	Vegetation above the down guy insulator is contacting and grounding the anchor guy.	10/17/2024	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]				
66	3307 Mater Field Rd., Rancho Cordova	Pole	Vegetation above the down guy insulator is contacting and grounding the anchor guy.	By 1/19/2025	[BEGIN CONFIDENTIAL]  [END  CONFIDENTIAL]				
151	4540 Holiday Lake Dr., Shingle Springs	Pole	Vegetation above the down guy insulator is contacting and grounding the anchor guy.	10/17/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				
		T	able 12: GO 95, Rule 86.9 F	indings					
151	4540 Holiday Lake Dr., Shingle Springs	Pole	The anchor down guy has a broken guy guard. Comcast fixed this issue in the field.	8/29/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				
	Table 13: GO 95, Rule 87.7-D(1) Finding								
62	1225 Seville Way, Sacramento	Pole	The riser guard is missing and exposing the communication drops.	By 1/22/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]				

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action			
81	5740 San Juan Ave., Citrus Heights	Pole	The riser guard is missing and exposing the communication drops.	10/24/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
125	7220 Front St., Rio Linda	Pole	The riser guard is missing and exposing the communication drops.	By 1/22/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
127	3020F Newton Rd., Placerville	Pole	The riser guard is missing and exposing the communication drops and creating clearance issues.	10/17/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
150	4520 Holiday Lake Dr., Shingle Springs	Pole	The riser guard is missing and exposing the communication drops.	10/17/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
162	1210 Uplands Dr., El Dorado Hills	Pole	The riser guard is damaged and exposing the communication drops.	10/17/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]			
	Table 14: GO 128, Rule 17.1 Findings							
26	27 Royal Ct., Galt	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL] [END CONFIDENTIAL]			

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
28	44 Brodie Dr., Galt	Underground Pedestal	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
30	140 Amor Ct., Galt	Underground Pedestal	The pedestal enclosure is missing the base and accessible to the public and needs replacement.  The pedestal is missing the required grounding.	11/25/2024 (enclosure) and By 1/28/2025 (grounding)	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
36	9576 Spring River Way, Elk Grove	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL]  [END  CONFIDENTIAL]
38	9556 Spring River Way, Elk Grove	Underground Pedestal with Node	The pedestal is missing the required grounding. Comcast fixed this issue in the field.	8/27/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
46	4265 Ardwell Way, Sacramento	Underground Pedestal	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
49	8044 Puka Way, Sacramento	Underground Pedestal	The pedestal has an unconnected grounding wire and grounding rod. Comcast fixed this issue in the field.	8/27/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
52	4201 Equinox Way, Sacramento	Underground Pedestal	The pedestal enclosure is unsecured and accessible to the public and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL] END CONFIDENTIAL]
69	10401 Rockingham Dr., Apt. 3/4, Rancho Cordova	Underground Pedestal	The grounding box is inaccessible and needs replacement.	By 1/28/2025	[END CONFIDENTIAL]
70	10401 Rockingham Dr., Apt. 7/8, Rancho Cordova	Underground Pedestal	The grounding box is inaccessible and needs replacement.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
74	10661 Ambassador Dr., Rancho Cordova	Underground Pedestal	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
90	8556 Mandorla Cir., Orangevale	Underground Pedestal	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
101	1323 Avenida Alvarado, Roseville	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
111	3624 Lasick Ct., Sacramento	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL] . [END CONFIDENTIAL]
117	3534 Treleaven Ct., Sacramento	Underground Pedestal	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
120	3520 Treleaven Ct., Sacramento	Underground Pedestal	The pedestal enclosure is damaged and needs replacement. The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
135	2506 Patti Ct., Placerville	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL]  [END  CONFIDENTIAL]
156	2510 Almeria Dr., Cameron Park	Underground Pedestal with Node	The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
160	401 Malaga Ct., Cameron Park	Underground Pedestal	The pedestal has an unconnected grounding wire and grounding rod. Comcast fixed this issue in the field.	8/29/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action		
169	2725 Trudy Way, Sacramento	Underground Pedestal	The pedestal enclosure is damaged and needs replacement. The pedestal is missing the required grounding.	By 1/28/2025	[BEGIN CONFIDENTIAL]		
171	6806 Harmon Way, Sacramento	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		
175	244 Riverbrook Way, Sacramento	Underground Pedestal	The pedestal enclosure is damaged and needs replacement.	11/25/2024	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]		
	Table 15: Third-Party Observations						
9	618 Kesner Ave., Sacramento	Pole	AT&T has an abandoned drop.	11/14/2024	Comcast sent notice to AT&T.		
11	Corner of Taylor St. and Kesner Ave., Sacramento	Pole	AT&T has a loose equipment box hanging from their lines.	11/14/2024	Comcast sent notice to AT&T.		
12	1407 G St., Rio Linda	Pole	AT&T has a drop attached to Comcast facilities. AT&T has an abandoned drop.	11/14/2024	Comcast sent notice to AT&T.		
15	1413 G St., Rio Linda	Pole	SMUD has a customer fence/gate attached to their pole.	11/14/2024	Comcast sent notice to SMUD.		

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
18	706 Myrtle St., Galt	Pole	AT&T has a drop attached to Comcast facilities. AT&T has a broken riser bracket and ground moulding below 8 ft.	11/14/2024	Comcast sent notice to AT&T.
21	628 Myrtle St., Galt	Pole	AT&T has drops attached to other facilities. AT&T has an unattached splice enclosure and ground moulding below 8 ft.	11/14/2024	Comcast sent notice to AT&T.
40	Corner of 1st Ave. and Elk Grove Blvd. Quaymas Ct. Alley, Elk Grove	Pole	Phone has a span guy contacting other facilities.	11/14/2024	Comcast sent notice to AT&T.
41	9033 Elk Grove Blvd., Elk Grove	Pole	SMUD has an exposed ground wire.	11/14/2024	Comcast sent notice to SMUD.
43	9005 Elk Grove Blvd., Elk Grove	Pole	Frontier has an abandoned drop. Frontier has vegetation on their span wire between Location 43 and Location 44.	11/14/2024	Comcast sent notice to Frontier.
45	9589 2nd Ave., Elk Grove	Pole	Frontier has drops attached to Comcast facilities.	11/14/2024	Comcast sent notice to Frontier.
55	4828 Roosevelt Ave., Sacramento	Pole	Power has a low pole step.	11/14/2024	Comcast sent notice to SMUD.
58	4743 Roosevelt Ave., Sacramento	Pole	SMUD has an exposed ground wire.	11/14/2024	Comcast sent notice to SMUD.

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
60	4529 49th St., Sacramento	Pole	AT&T and other communication drops are in contact with other facilities.	11/14/2024	Comcast sent notice to AT&T.
62	1225 Seville Way, Sacramento	Pole	Phone has an abandoned drop.	11/14/2024	Comcast sent notice to Consolidated Communications.
65	3315 Mater Field Rd., Rancho Cordova	Pole	Communications has a slack down guy.	11/14/2024	Comcast sent notices to Frontier and AT&T.
67	3307 Mater Field Rd., Rancho Cordova	Pole	AT&T has unsecured riser guard.	11/14/2024	Comcast sent notice to AT&T.
80	7410 Ranch Ave., Citrus Heights	Pole	AT&T has a drop attached to Comcast facilities. AT&T has a low span wire at 13 ft., 5 in.	11/14/2024	Comcast sent notice to AT&T.
81	5740 San Juan Ave., Citrus Heights	Pole	SMUD has a low pole step.	11/14/2024	Comcast sent notice to SMUD.
83	5850 Almond Ave., Orangevale	Pole	AT&T has unsecured drops and a missing riser guard. SMUD has an exposed ground wire.	11/14/2024	Comcast sent notices to AT&T and SMUD.
124	525 Q St., Rio Linda	Pole	AT&T has an abandoned drop.	11/14/2024	Comcast sent notice to AT&T.
125	7220 Front St., Rio Linda	Pole	AT&T has a missing riser guard and an unattached splice box.	11/14/2024	Comcast sent notice to AT&T.
127	3020F Newton Rd., Placerville	Pole	AT&T has abandoned drops. Phone has unsecured drops and a missing riser guard.	11/14/2024	Comcast sent notice to AT&T.

Location #	Address	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
141	3105 B St., Georgetown	Pole	AT&T has an abandoned drop.	11/14/2024	Comcast sent notice to AT&T.
143	3126 B St., Georgetown	Pole	AT&T has an incomplete pole transfer. PG&E has vegetation on their service drop.	11/14/2024	Comcast sent notices to AT&T and PG&E.
150	4520 Holiday Lake Dr., Shingle Springs	Pole	AT&T has unsecured drops and a missing riser guard. AT&T has a broken lashing wire. AT&T has abandoned drops.	11/14/2024	Comcast sent notice to AT&T.
151	4540 Holiday Lake Dr., Shingle Springs	Pole	AT&T has unsecured drops and a missing riser guard.	11/14/2024	Comcast sent notice to AT&T.
154	4521 Lakeshore Ct., Shingle Springs	Pole	AT&T has unsecured riser guard.	11/14/2024	Comcast sent notice to AT&T.
163	1190 Uplands Dr., El Dorado Hills	Pole	AT&T has vegetation above the down guy insulator.	11/14/2024	Comcast sent notice to AT&T.
185	1026 Snyder Dr., Davis	Pole	AT&T has an unsecured riser guard. Communications has an unsecured riser guard. PG&E has a missing secondary riser guard and exposed secondary wire.	11/14/2024	Comcast sent notices to AT&T and PG&E.