



1201 K Street, Suite 1980  
Sacramento, CA 95814

June 11, 2020

Utility Notices  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Frontier California, Inc. (Frontier), effective June 30, 2020, Vacation Service is grandfathered. Customers have been notified 30 days in advance of the rate changes via bill message beginning June 1, 2020 through June 30, 2020:

Need to be away from home for a while? Frontier's Get Away Service is now available. Other Vacation and Stay Connected Services are no longer available. This change does not impact your current vacation service selection. Questions? Please contact customer service.

Translation: ¿Necesitas estar lejos de casa por un tiempo? El servicio 'Get Away' de Frontier ya está disponible. Otros servicios de vacaciones y 'Stay Connected' ya no están disponibles. Este cambio no impacta tu selección actual de servicio de vacaciones. ¿Tienes preguntas? Comunícate con servicio al cliente.

If you have any questions, please contact me at (916) 686-3570

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Charles E. Born".

Charles E. Born  
Director, Government & External Affairs

CEB: tmr