



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Meghan N. Odom and Lance E. Odom
dba The Ride Dude
[REDACTED]
Apple Valley, CA 92307

File: Unlicensed
Date: October 16, 2024
Citation: T.24-10-003
Case: CSE-215

VIOLATIONS

You are hereby cited with having violated sections of the Public Utilities Code (P.U. Code) and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period from May 23, 2024, through September 3, 2024.

- (1) Operated as a charter-party carrier without valid authority in violation of Pub. Util. Code Section 5371 and CVC 14602.9 [1 count].
- (2) Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [2 counts].

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before November 6, 2024. By way of such answer, you may either:

- (1) Pay a fine of \$3,000.00 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by November 6, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Rahmon Momoh

Rahmon Momoh, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number (415) 816-5754
E-mail address Rahmon.Momoh@cpuc.ca.gov

Attachments

File No.: Unlicensed
Citation: T.24.10-003
Date: October 16, 2024
Case: CSE-215

CITATION COMPLIANCE AGREEMENT

I (we) hereby agree to comply with this citation dated October 16, 2024, and herewith pay the fine of \$3,000.00.

Meghan Nadine Odom
Lance Edwards Odom
dba The Ride Dude
Apple Valley, CA

(Signature)

(Title)

(Date)

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

Automatic credit and debit card payments are also available. To arrange for auto-pay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email to our Fiscal Office at FiscalOffice-.TECitations@cpuc.ca.gov.

INVESTIGATION REPORT

CARRIER: Meghan Nadine Bullard-Odom and Lance Edwards Odom
dba The Ride Dude

AUTHORITY: Unlicensed

ADDRESS: [REDACTED]
Apple Valley, CA 92307

PHONE/EMAIL: [REDACTED]

VEHICLES: 1

DRIVERS: 2

**PL&PD
INSURANCE:** None on file

**WORKERS'
COMPENSATION
INSURANCE:** None on file

**DRUG
CONSORTIUM:** None on file

REVENUE: Unknown

INTRODUCTION

On July 30, 2024, I was assigned to investigate the operations and practices of Meghan Nadine Bullard-Odom and Lance Edwards Odom dba The Ride Dude because the Transportation Enforcement Branch (TEB) received a complaint that The Ride Dude was operating and advertising without authority.

HISTORY OF ENFORCEMENT

Prior Case (PSG-4598): On February 6, 2018, the Transportation Enforcement Branch (TEB) served a prior Notice to Cease and Desist letter on Lance Odom dba The Ride Dude for operating without authority and subsequently had its phone number (619) [REDACTED] disconnected. The subscriber for this phone number was [REDACTED], Apple Valley, CA 92307 [**Attachment 1**].

VIOLATIONS

The investigation for May 23, 2024, through September 3, 2024, disclosed violations of the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Operated as a charter-party carrier without operating authority in violation of Pub. Util. Code Section 5371 and CVC 14602.9 [1 count].**

On July 24, 2024, The Ride Dude owner Meghan Odom was paid \$ [REDACTED] via Cash App ([REDACTED]) to pick up the complainant from the Los Angeles International Airport (LAX) on May 23, 2024, but Meghan Odom did not show up to pick up the complainant [**Attachment 2**].

The Ride Dude never obtained authority from the Commission, and they are not authorized to operate as a passenger carrier in California.

On August 8, 2024, I emailed and mailed a Notice to Cease to Desist letter to Meghan Odom and Lance Odom, dba The Ride Dude [**Attachment 3**].

- **Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [2 counts].**

On July 30, 2024, I observed The Ride Dude advertising illegally without authority on Yelp and Facebook [**Attachment 4**].

On August 23, 2024, I called Meghan Odom at [REDACTED], and she stated she would remove all their advertisements the following day. However, I checked on September 3, 2024, and confirmed that The Ride Dude was still advertising on Yelp and Facebook. These internet advertisements list phone number [REDACTED] [**Attachment 5**].

DECLARATION

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief and to those matters, I believe to be true.

Executed on October 16, 2024, in Los Angeles, California.

Steve Esquerra
Steve Esquerra, TEB Enforcement Analyst

List of Attachments

- Attachment 1 --** Prior Case (PSG-4598): Prior Notice to Cease and Desist (2/7/2018) and telephone number disconnection (6/2018)
- Attachment 2 --** Complaint, Cash App payment and text messages (7/24/2024)
- Attachment 3 --** Notice to Cease and Desist and emails (8/8/2024)
- Attachment 4 --** Yelp and Facebook advertisements (7/30/24)
- Attachment 5 --** Yelp and Facebook advertisements (9/3/24)

ATTACHMENT 1

PUBLIC UTILITIES COMMISSION
Safety and Enforcement Division
320 West 4th Street, Suite 500
Los Angeles, CA 90013



February 7, 2018

Case No.: PSG 4598

Lance Odom
dba The Ride Dude

TCP No.: Unlicensed

[REDACTED]
Apple Valley, CA 92307-6183

NOTICE TO CEASE AND DESIST

Subject: Operating and advertising without valid PUC authority

Dear Mr. Odom:

The Commission has no record of your company holding a current active and valid permit or certificate from the PUC authorizing charter party passenger operations or passenger stage operations within California. Any operations conducted without authority to operate as a Charter Party carrier or Passenger Stage Corporation is unlawful. Such unlawful operations are subject to fines and penalties as set forth in the Public Utilities Code. The CPUC regulates and licenses intrastate charter party passenger carriers pursuant to the California Constitution, (Article XII), the Passenger Charter-Party Carriers' Act (Public Utilities Code Sections 5351, et. seq.), and Commission General Orders 115-F (Public Liability Insurance), and 157-D (Rules Governing the Operations of Passenger Charter-Party Carriers).

Section 5371 PUC states that:

“No charter-party carrier of passengers excepting transit districts, transit authorities or cities owning and operating local transit systems themselves or through wholly owned nonprofit corporations shall engage in transportation services made subject to this chapter without first having obtained from the commission a certificate that public convenience and necessity require the operation, except that certain specific transportation services as defined in Section 5384 may be conducted under authority of a permit issued by the commission.”

Public Utilities Code (PUC) Section 1031 (a) states that no passenger stage corporation shall operate or cause to be operated any passenger stage over any public highway in this state without first having obtained from the commission a certificate declaring that public convenience and necessity require such operation, but no such certificate shall be required of any passenger stage corporation as to the fixed termini between which, or the route over which, it was actually operating in good faith on July 29, 1927, in compliance with the provisions of Chapter 213, Statutes of 1917, nor shall any such certificate be required of any person or corporation who on January 1, 1927, was operating, or during the calendar year 1926 had operated a seasonal service of not less than three consecutive months' duration, sightseeing buses on a continuous sightseeing trip with one terminus only. Any right, privilege, franchise, or permit held, owned, or

obtained by any passenger stage corporation may be sold, assigned, leased, mortgaged, transferred, inherited, or otherwise encumbered as other property, only upon authorization by the commission.

Public Utilities Code (PUC) Section 5414.5 PUC states that every corporation or person, who knowingly and willfully issues, publishes, or affixes, or causes or permits the issuance, publishing, or affixing, of any oral or written advertisement, broadcast, or other holding out to the public, or any portion thereof, that the corporation or person is in operation as a charter-party carrier of passengers without having a valid certificate or permit issued under this chapter is guilty of a misdemeanor punishable, if an individual, by a fine of not more than one thousand dollars (\$1,000) or by imprisonment in the county jail for not more than six months, or by both, or, if a corporation, by a fine of not more than five thousand dollars (\$5,000).”

The CALIFORNIA BUSINESS AND PROFESSIONS CODE, Section 17200 prohibits any unfair, deceptive or fraudulent business practice. An “unfair business practice” occurs when it offends an established public policy or when the practice is immoral, unethical, oppressive, unscrupulous or substantially injurious to consumers. People v. Casa Blanca Convalescent Homes, Inc. (App. 4Dist 1984) 206 Cal.Rptr, 164, 159 C.A.3d 509. Section 17500, False or misleading statements, provides that it is unlawful for any person, firm, corporation or association to disseminate before the public in this State, in any newspaper or other publication, or any advertising device, any statement concerning services, professional or otherwise, which is untrue or misleading.

YOU MUST IMMEDIATELY CEASE AND DESIST ANY AND ALL UNLAWFUL ADVERTISING AND UNFAIR BUSINESS PRACTICES. ADVERTISEMENTS PLACED IN ALL PUBLICATIONS SHOULD BE DISCONTINUED. ANY CARRIER, WHICH OPERATES WITHOUT AUTHORITY, IS GUILTY OF A MISDEMEANOR, WHICH IS PUNISHABLE BY A FINE OF UP TO \$5,000 OR BY IMPRISONMENT IN THE COUNTY JAIL FOR UP TO THREE MONTHS, OR BOTH. EACH DAY OF CONTINUED VIOLATIONS IS A SEPARATE AND DISTINCT OFFENSE. (SECTIONS 5411/5415 PUC)

This letter places you on notice to cease and desist immediately all advertisements and operations as a charter party carrier and/or passenger stage corporation carrier without a valid authority enforced with the Commission. Continued violations of law may result in criminal prosecutions and termination of telephone service. There will be no further warnings.

Please contact me at (213) 620-2596 to discuss this matter.

Sincerely,

Migdalia Martin
Investigator, Badge # 68
Transportation Enforcement Branch
Consumer Protection and Enforcement Division

ACKNOWLEDGEMENT OF CEASE AND DESIST LETTER
From the CPUC (Investigator M. Martin)
(Please sign & return)

Case No.: PSG4598 Company Name: Lance Odom dba The Ride Dude

On _____, 2018, I, _____

received the “Notice to Cease and Desist” from unlawful operations as a charter party carrier and passenger stage corporation, until such time that I possess valid CPUC authority.

Print Name

Signature

PUBLIC UTILITIES COMMISSION
320 West 4th Street, Suite 500
Los Angeles, CA 90013



June 20, 2018

T-Mobile USA, Inc.

Service by email: [REDACTED]

RE: Discontinuance of Telephone Service Pursuant to Public Utilities Code Section (PUC) 5371.6

Dear T-Mobile USA, Inc.:

The California Public Utilities Commission (CPUC), Consumer Protection & Enforcement Division (CPED) has obtained an order entitled "Finding of Probable Cause" signed by Judge Corey G. Lee, Superior Court County of San Bernardino Victorville District Courthouse, on June 19, 2018 (copy attached). The order finds that telephone service at the following specified number is used to violate and assist in the violation of criminal laws of the State of California. The number is serviced by T-Mobile USA, Inc.:

Phone Number	Service Address
[REDACTED]	[REDACTED] Apple Valley, CA 92307

The number is being used by Lance Odom dba The Ride Dude and [REDACTED] Inc. to advertise their unlawful transportation services in various medias such as the *Internet (yellow pages, yelp, face book, etc.)*.

Other enforcement remedies pursued by CPED have failed to terminate unlawful activities detrimental to the public welfare and safety. Pursuant to PUC section 5371.6, CPED requests that the service to the above telephone numbers be immediately disconnected with no referral. CPED also requests that there be no reconnection of service at the address, pending a hearing by the CPUC. Should a hearing be held before the Commission on this matter pursuant to PUC section 5371.6, CPED Enforcement Section staff will participate. You may put my name and phone number as the PUC contact person on your letter to the transportation company.

PUC section 5371.6 requires that upon disconnection of telephone service, the telephone utility is required to provide the subscriber a copy of PUC section 5371.6, among other things. A copy is attached for your information and use. **Please notify me via e-mail at [REDACTED] once the numbers are disconnected.** I'm available for any questions you may have. Your cooperation in this enforcement matter is greatly appreciated.

Very truly yours,

Adrienne Johnson, Supervisor, Badge # 5
(213) 576-7098
Consumer Protection & Enforcement Division

cc: Patrick S. Berdge, Assistant Chief Counsel, CPUC

ATTACHMENT 2

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Printed as of 24-JUL-2024 16:24:38

Case #..... 20240119
Inquiry Type..... Written
Carrier Type..... Passenger Carrier
Received by Area Office San Francisco
Area Office Assigned...
District Office.....
Transferred To.....
Representative..... Destiny Graham
Received Date..... 24-JUL-2024
Closed Date..... 24-JUL-2024
Update Date.....
Transfer Date.....

COMPLAINANT:

MTR/PSG/CA#..
DBA..... CAB
Name..... CAB
Address.....
City/St/Zip..
Phone.....
Email.....

DEFENDANT:

MTR/PSG/CA#..
DBA..... THE RIDE DUDE
Name.....
Address.....
City/ST/Zip.. APPLE VALLEY CA 92307
Phone.....

COMPLAINT DESCRIPTION:

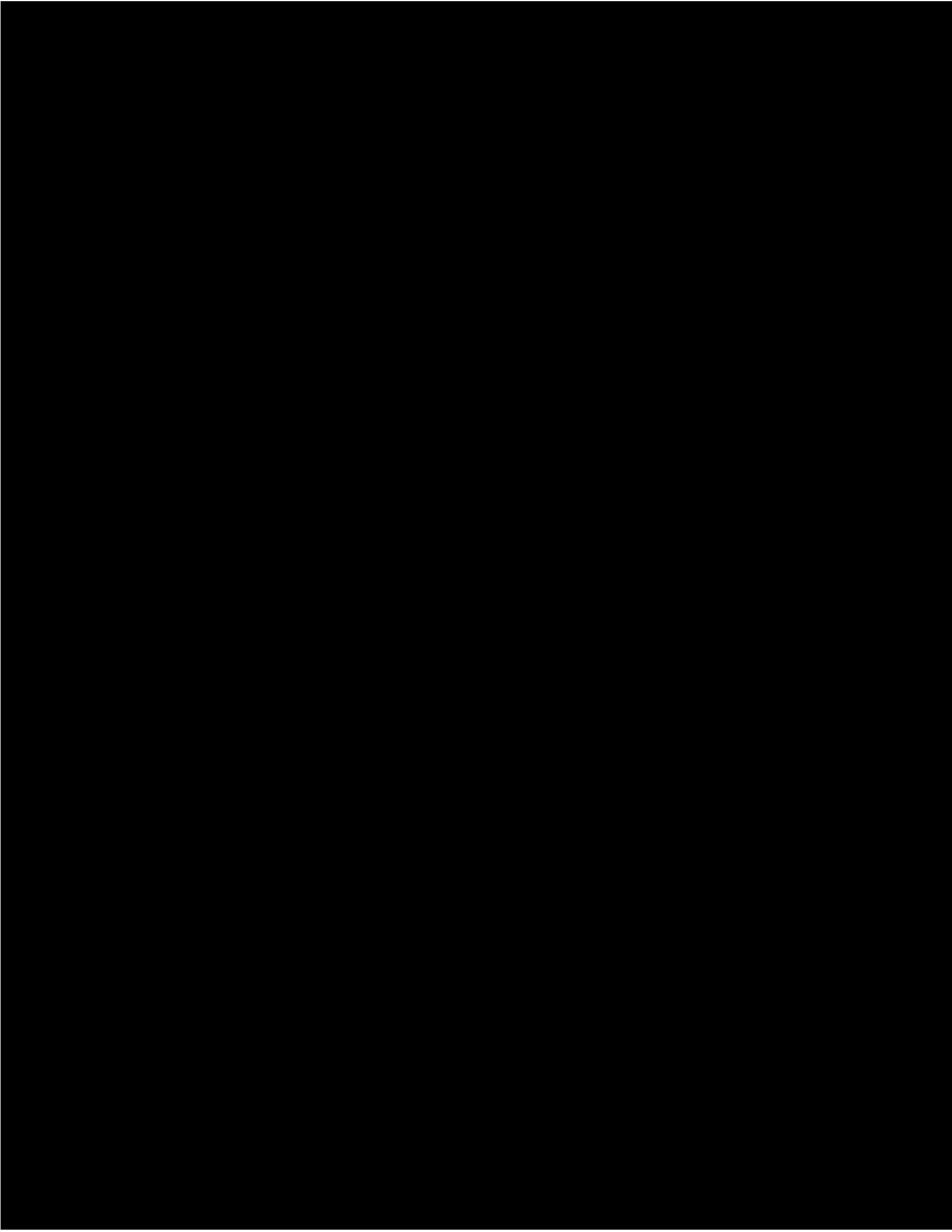
Operating and advertising illegally

DISPOSITION DESCRIPTION:

Referred to enforcement

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Passenger Carrier Violation(s)
Printed as of 24-JUL-2024 16:24:38

Failure to insure all equipment
Failure to register interstate operations
GO 157/158
Loss or Damage
No operating authority
No worker's compensation
Operations while suspended
Other
Service
Unlicensed sub-carriers
Advertising without a permit



How Did the Company Initially Contact You? Via texting over the phone.

Date and time transportation was provided: It was going to be sometime after 5:43pm on the day of May 23rd.

Origin and Destination of your trip: From LAX International Airport to Apple Valley

Name of driver and/or number of vehicle, if known: N/A for the vehicle number, but one of them goes by the name of Meghan Odom.

Name(s) of other contact persons with company: There was none.

Briefly Explain Your Problem: I paid them in advance to pick me up from the airport, and I gave them the exact time I was expecting to exit the airport. However, they did not respond one bit. I texted them and called them multiple times for several hours, until about 10:18pm. I tried to ask for a refund over Cashapp, as that is where they wanted me to pay them, but it got declined. I have tried to text and call them multiple times since, and not once did I get a response. I am greatly upset by this. I did manage to get home via Lyft.

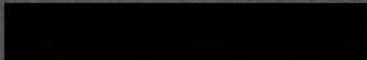
PLEASE INCLUDE COPIES OF ANY AND ALL WRITTEN DOCUMENTATION PERTAINING TO YOUR COMPLAINT (i.e., receipts, cancelled checks, credit card statements, business cards, letters, etc.)

FOR OFFICE USE ONLY CIMS # _____ Date Rec'd. _____ Inquiry Type W H T I L
PCN PCS Rep: Category:

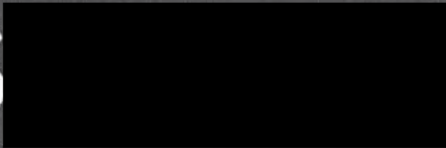


Meghan Odom

Payment to



\$



For The trip back home on Thursday
at 5:43pm

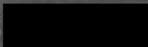
May 30, 2024 at 3:27 PM



**Completed. Refund request
declined.**

Amount

\$



Source

Cash

Identifier



To

Meghan Odom

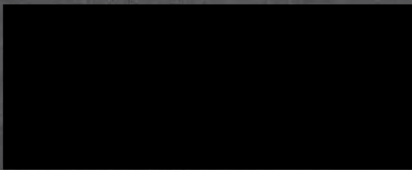


Meghan Odom

Payment to



\$



For The trip back home on Thursday
at 5:43pm

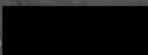
May 30, 2024 at 3:27 PM



**Completed. Refund request
declined.**

Amount

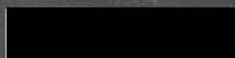
\$



Source

Cash

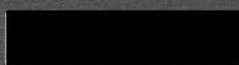
Identifier



To

Meghan Odom

From





Mobile



5/20/24 12:24 PM

I'm gonna pay you to come pick me up from LAX this Thursday afternoon. How much will it be?

Same price [REDACTED] just let me know what time your flight is

5/21/24 12:35 PM

I arrive by 5:43pm

I will also pay you in two different amounts, as well.

[REDACTED] then [REDACTED]

5/21/24 12:45 PM

Okay, I ended up paying you the [REDACTED] in full, nvm

11:01



93%



Mobile



5/21/24 1:19 PM

Ok do you know what terminal

5/21/24 3:12 PM

I will find out soon.

5/21/24 5:04 PM

Ok just let me know when you do

5/22/24 1:36 AM

Term 4

11:02



93%



Mobile



5/23/24 8:45 AM

Ok

5/23/24 5:38 PM

I am here now.

Also I meant to say Tom Bradley, my apologies.

5/23/24 6:01 PM

I am waiting in line in a queue. I will be out in just a few.

5/23/24 6:14 PM

I am now waiting at Term 4, ready to be picked up.

You know what I look like, right?



mobile



I'm at the B5

Let me know when you get here, actually.

5/23/24 7:08 PM

I'm between here





Mobile



5/23/24 8:16 PM

Where exactly are you?

If you don't mind me asking

5/23/24 8:30 PM

I'm between 4H and 4G now





Mobile



I'm by here now

I found the designated passenger pickup zone finally



Mobile



5/24/24 7:36 AM

I ended up waiting for too long, well into the night. I ended up waiting until 10. I even gave you the exact time and specifications of my location, but you weren't responsive.

I even tried calling you multiple times, but you weren't answering at all.

My great aunt even tried contacting you, but she got a voicemail.

I would like to request a refund.



MOBILE



Thursday 5:18 PM

Hello? Is anyone there?

I have been trying to contact you for days, and I am getting quite frustrated at this lack of communication on your part.

To be blunt, it is fairly unprofessional, Especially when you didn't pick me up at all the day I requested that you pick me up.

I have been trying to be civil about all this, but being left stranded at the airport nearly until midnight and being implicitly denied a refund for my troubles is leaving me with no other choice but to take some sort of action in regards to this.

11:03



93%



Mobile



5/25/24 1:05 PM

Hello? Are you there?

Why haven't you been responding?

5/26/24 3:21 PM

Hello? Is anyone there?

5/28/24 9:18 AM

I would like to request a refund.
Please and thank you.

Thursday 5:18 PM

ATTACHMENT 3

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



August 8, 2024

TCP: Unlicensed
Case No.: CSE-215

Meghan Nadine Bullard-Odom and Lance Edwards Odom

The Ride Dude

[REDACTED]
Apple Valley, CA 92307**NOTICE TO CEASE AND DESIST**

Dear Meghan Nadine Bullard-Odom and Lance Edwards Odom:

The California Public Utilities Commission (CPUC) has become aware that you are operating without a valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation or a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, internet websites, and any other form of advertisements.

Your company must immediately cease and desist from all unlawful operations including advertising.

Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.

This letter places your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:

<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Steve Esquerra

Steve Esquerra, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch

Email: SE1@cpuc.ca.gov

Telephone: (213) 620-2492

cc: 

From: [Esguerra, Steve](#)
To: [REDACTED]
Subject: Urgent-Past due, Cease and Desist, Meghan Nadine Bullard-Odom and Lance Edwards Odom dba The Ride Dude (Unlicensed), Case: CSE-215
Date: Friday, August 23, 2024 2:26:00 PM
Attachments: [C&D 8-8-24 The Ride Dude, CSE-215.pdf](#)

Meghan Nadine Bullard-Odom, and Lance Edwards Odom,

Attached is Notice to Cease and Desist dated 8/8/24. Do not operate or advertise until you have an active TCP permit.

Please send me copies of the following records immediately and remove all advertisements including your Yelp and Facebook advertisements:

- Waybills showing all trips conducted in May 2024
- Proof of auto liability insurance showing all vehicles and drivers covered, etc.
- Confirmation you refunded \$ [REDACTED] to [REDACTED] for not providing ride on 5/23/2024

Please contact me asap to discuss this matter.

Thank you.

Steve Esguerra
Enforcement Analyst
Consumer Protection & Enforcement Division
Transportation Enforcement Branch
California Public Utilities Commission
(213) 620-2492 Phone
SE1@cpuc.ca.gov

CONFIDENTIALITY NOTICE: This communication with its contents may contain confidential and/or legally privileged information. It is solely for the use of the intended recipient(s). Unauthorized interception, review, use or disclosure is prohibited and may violate applicable laws including the Electronic Communications Privacy Act. If you are not the intended recipient, please contact the sender and destroy all copies of the communication.

From: Esguerra, Steve
Sent: Thursday, August 8, 2024 2:21 PM
To: [REDACTED]
Subject: Cease and Desist, Meghan Nadine Bullard-Odom and Lance Edwards Odom dba The Ride Dude (Unlicensed), Case: CSE-215

Good afternoon, Meghan Nadine Bullard-Odom, and Lance Edwards Odom,

Attached is Notice to Cease and Desist. Do not operate or advertise until you have an active TCP permit.

Please send me copies of the following records within 5 days and remove all advertisements including your Yelp and Facebook advertisements:

- Waybills showing all trips conducted in May 2024
- Proof of auto liability insurance showing all vehicles and drivers covered, etc.
- Confirmation you refunded \$ [REDACTED] to [REDACTED] for not providing ride on 5/23/2024

Please contact me asap to discuss this matter.

Thank you.

Steve Esguerra
Enforcement Analyst
Consumer Protection & Enforcement Division
Transportation Enforcement Branch
California Public Utilities Commission
(213) 620-2492 Phone
SE1@cpuc.ca.gov

CONFIDENTIALITY NOTICE: This communication with its contents may contain confidential and/or legally privileged information. It is solely for the use of the intended recipient(s). Unauthorized interception, review, use or disclosure is prohibited and may violate applicable laws including the Electronic Communications Privacy Act. If you are not the intended recipient, please contact the sender and destroy all copies of the communication.

ATTACHMENT 4

The Ride Dude



2.6 (17 reviews)

Claimed • Airport Shuttles, Taxis

Open 8:00 AM - 11:00 PM [See hours](#)

[See all 16 photos](#)

[Write a review](#)

Add photo

Share

Save

(442) [Redacted]

[View Service Area](#)

Suggest an edit

Location & Hours

[Suggest an edit](#)



Apple Valley, CA 92307
Serving Apple Valley Area

Mon	8:00 AM - 11:00 PM
Tue	8:00 AM - 11:00 PM Open now
Wed	8:00 AM - 11:00 PM
Thu	8:00 AM - 11:00 PM
Fri	8:00 AM - 2:00 PM
Sat	8:00 AM - 2:00 PM
Sun	8:00 AM - 11:00 PM

You Might Also Consider

Sponsored ⓘ



AC Hotel LAX Airport Parki
3.8 (65 reviews)

Our business specializes in providing our customers exceptional airport parking... [read more](#)



Transit Now Logistics

Tailored Solutions to Elevate your Delivery!! Transit N Logistics, Your Go-To... [read more](#)

Other Airport Shuttles Nearby

Sponsored ⓘ



Blvck Car Transportation

"Welcome to BLVCK CAR your premier airport black car service in Los Angeles. We pride ourselves on offering low flat-rate pricing.. Our commitment to providing affordable transportation is matched only by our dedication to safety,... [read more](#)
in Airport Shuttles, Town Car Service



Blue Angels Limo Service
4.1 (22 reviews)

Flat rates Luxury Town Car Transportation, LAX Town Car Service for Los Angeles, Palm Springs, San Diego, Orange County, Santa Barbara, Ventura, Riverside, San Bernardino and other parts of southern california. Executive Town Car... [read more](#)
in Airport Shuttles, Taxis, Limos

Amenities and More

Help Improve Yelp

Is it accessible without steps or stairs?

Yes

No

Not sure

About the Business



Lance O.
Business Owner

Safe Reliable and Inexpensive Transportation Lowest prices in the High Desert 24hr Airport Shuttle Services Designated Driver Services Customer Service is our Highest Priority

Read more

Ask the Community

Ask a question +

Q: Can i get a quote, Apple valley to Ontario international, round trip?70 round trip im leaving Monday the 1st in afternoon returning Wednesday sept 25 10am

A: \$70 unless it's a Friday or a Sunday its \$10 more
Lance O., Business Owner 5 years ago

[See question details](#)

Q: Can i get a quote, thanks?

A: Of course you can... Just contact us at our phone numbers or email
Lance O., Business Owner 5 years ago

[See question details](#)

See all 6 questions

People also searched for

Q Car Service

Q Shuttle Services

Q Airport

Q Public Transportation

Q Airport Car Service

Q Cheap Taxi

Recommended Reviews



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more about reviews.](#)



D.C.
Huntington Beach, CA
👤 0 📷 0



Select your rating

[Start your review of The Ride Dude](#)

Overall rating



17 reviews

5 stars

4 stars

3 stars

2 stars

1 star

Newest First ▾

Filter by rating ▾

Search reviews



Kathleen G.
Barstow, CA
👤 0 📷 2



👍 📅 May 23, 2024

The Ride Dude: This is because of my nephew. He paid for shuttle service from LAX to the high desert and he's been waiting 3+ hours already and still no one has shown up??? I also think the price was quite high too. Not good service at all. They won't even answer their phone. I called them and got a voicemail so I left them a message and no one's called me back. They need to refund his money that he already paid. I would give them a "0" stars if I could. I will never use this service unless they make things right with my nephew.

💡 Helpful 0 🙌 Thanks 0 ❤️ Love this 0 😬 Oh no 0



Matthew T.
CA, CA
👤 0 📷 1



👍 📅 Jun 15, 2022

Unprofessional service. She was supposed to arrive at 2:30 pm to pick me up at LAX but instead arrived at 5:30 pm. Car was dirty and reeked of cigarettes and cheap air freshner. We get pulled over for unsafe lane change into carpool lane. The female driver didnt even have proper license or insurance. If you are driving people for a business, invest in Bluetooth hands free calling or navigator system or even just a phone holder so you dont have to look down at phone while driving.

💡 Helpful 1 🙌 Thanks 0 ❤️ Love this 0 😬 Oh no 0



Valeria G.
SoMa, San Francisco, CA
👤 0 📷 4 📷 2







👍 📅 Nov 24, 2021

📷 1 photo

It was way too expensive a ride from 5 miles cost me 50 dollars and the car was filthy she came later then expected bc she went shopping for a plant she said it'll take her 25 minutes had me waiting

with my 4 month old baby for an hour the car also smelt like cigarettes and they over charged me I see the advertisement for 10 dollars a ride and she charged me 50 b*%ch

 Helpful 1  Thanks 0  Love this 0  Oh no 0

 **Brett W.**
Phelan, CA
 0  2  1




...




    Jul 15, 2021

 1 photo

So called today around 1:40pm was asked to text my location and drop off location and she would get right back to me with a quote. 15 minutes later still no quote tried texting and calling back several times with no response. So thank you Ride Dud for making my daughter miss her dentist appointment. I hope you lose your business you don't deserve it. Attached is a photo showing their great service.

Photo shows I never got a response

 Helpful 1  Thanks 0  Love this 0  Oh no 0

 **E. D.**
Apple Valley, CA
 0  2





...

    Feb 7, 2021

Left me, my daughter and our luggage stranded on the curb at LAX when the driver failed to show up. I texted the driver texted back he or she waited for an hour and left.

My international flight was on time, and it took 90 minutes to get through customs and passport control. The usual amount of time. He texted back it wasn't worth his gas and time to come back and pick us up.

I will never use the service again.

 Helpful 0  Thanks 0  Love this 0  Oh no 0



Yolanda C.
Apple Valley, CA
@ 0 📩 9



👍👍👍👍👍 Oct 20, 2019

Was picked up by a female driver to go to Walmart came back out of Walmart was in there for probably 45 minutes she said she'd way didn't see her calls or six times wind up walking home mind you I have dementia and a bad hip walked two miles with three bags in the dark then she texts me talk about I owe her for the fair well if you were smart young lady you would have got the fair before I got out of the car this is the worst taxi service in the city of Apple valley would not recommend them to the dogs please take advice do not use them



Helpful 1



Thanks 0



Love this 0



Oh no 0



Annette B.
Hesperia, CA
@ 21 📩 5



👍👍👍👍👍 Sep 10, 2019

I hired the Ride Dude service to pick up my daughter from LAX and Lance did not come, but send a female driver. The car was dirty and smokey. She was not able to keep the car in her lane driving erratically other cars hooking at her. My daughter decided it was very unsafe to continue driving with her and stopped to hire a Lyft driver for the remainder of the drive home. Very unhappy about the service. Can not recommend such unsafe driver.



Helpful 1



Thanks 0



Love this 0



Oh no 0



Joe M.
Big Bear Lake, CA
@ 97 📩 49 📧 2



★★★★★ Sep 15, 2018

Good guy give him a call for your needs in apple valley area! I get many calls in big bear and refer to him for them to call.



Helpful 0



Thanks 0



Love this 0



Oh no 0



E S.
Reno, NV
@ 0 📩 38



★★★★★ May 30, 2018

A truly professional, reliable service. Could not have been happier!



Helpful 0



Thanks 0



Love this 0



Oh no 0







Anna R.
Hesperia, CA
@ 0 📩 9



👍👍👍👍👍 Apr 6, 2018

I used this service a couple times with no problems, but will no longer recommend them as they are not reliable. The last time I called, I hired them to drive me someplace and they didn't show up. They sent one text saying they were running a little late, but after that initial text, never returned any texts by me inquiring as to how late they were running. Finally after 4 hours of waiting I was forced to find

another way to get to where I needed to be. I won't be using this service again, as they do not follow through when hired, and do not truthfully tell clients when they can not supply the service they are hired for. Very unreliable, and irresponsible. Very sad!

-  Helpful 4
-  Thanks 0
-  Love this 0
-  Oh no 0

1 2 >

1 of 2

23 other reviews that are not currently recommended ▾

You Might Also Consider Sponsored ⓘ



Crown Limousine LA

★★★★★ 4.8 (763 reviews)

mia k. said "Crown Limo LA is the BEST in STYLE and SERVICE! The ENTIRE process from booking to drop off is efficient, professional, accommodating, and top notch! We have used crown limo for four years now servicing our high level demanding..." [read more](#)
in Limos, Party Bus Rentals



Rising Star Limo Services

★★★★★ 5.0 (2 reviews)

Baileigh G. said "The best limo service around! Rising Star went above and beyond for my group- even making last minute stops which was extremely appreciated. My entire party was impressed with the experience and we all had a great time. A1 customer..." [read more](#)
in Limos

People Also Viewed

High Desert Shuttle

★★★★★ 26

Airport Shuttles

Tony's High Desert Indepen...

★★★★☆ 6

Taxis

Taxi Yellow Cab

★★★★★ 2

Airport Shuttles, Taxis

Valley Cab

★★★★☆ 2

Taxis

Hi

★

Ta:

Sh

Best of Apple Valley

Things to do in Apple Valley

Browse Nearby

Hotels

Pizza

Shopping

Other Places Nearby

Find more Airport Shuttles near The Ride Dude

Find more Taxis near The Ride Dude

Related Cost Guide

Limos

Town Car Service

Related Searches in Apple Valley, CA

Airport Car Service

Airport Limo Service

Airport Shuttles

Airport Transportation

Bike Rentals

Trending Searches in Apple Valley, CA

Amusement Parks

Beaches

Cliff Jumping

Bus Tours
Cab Companies
Car Rental
Car Service With Car Seat
Casinos
Charter Bus
Charter Bus Rental
Cheap Airport Shuttle
Cheap Limo Service
Cheap Taxi
Driver Service
Helicopter Rides
Horseback Riding
Hotels & Travel
Limo Service
Limos
Local Services
Long Term Car Rental
Messenger Service
Movers
Public Transportation
Rolls Royce Rental
School Bus Rental
Taxi Cab
Taxi Cab Service
Taxi To Airport
Taxis
Tour Companies
Tours
Train Stations
Travel Agents
Water Taxi
Wedding Transportation

Festivals
Go Karts
Jet Ski Rental
Mini Golf
Paddleboarding
Public Pools
Swimming Holes
Swimming Lakes
Teen Activities
Things To Do On A Rainy Day
Water Parks

About

About Yelp
Careers

Discover

Yelp Project Cost Guides
Collections

Yelp for Business

Yelp for Business
Business Owner Login

Languages

English ▾

Cities

[Press](#)

[Investor Relations](#)

[Trust & Safety](#)

[Content Guidelines](#)

[Accessibility Statement](#)

[Terms of Service](#)

[Privacy Policy](#)

[Ad Choices](#)

[Your Privacy Choices](#)

[Talk](#)

[Events](#)

[Yelp Blog](#)

[Support](#)

[Yelp Mobile](#)

[Developers](#)

[RSS](#)

[Claim your Business Page](#)

[Advertise on Yelp](#)

[Yelp for Restaurant Owners](#)

[Table Management](#)


[Business Success Stories](#)

[Business Support](#)

[Yelp Blog for Business](#)

[Yelp Data for B2B](#)

[Yelp Data for B2C](#)

[Explore a City](#) 



The Ride Dude

499 likes • 520 followers

Book Now

Message

Like

Posts

About

Mentions

Reviews

Reels

Photos

More ▾



Intro

HELLO HIGH DESERT This page is for anyone looking for a ride . Taxi's, Uber and Lyft all have one thing in common high fares I'm here to help

Page · Taxi Service

Apple Valley, CA, United States, California

[Redacted]

[Redacted]

Always open ■

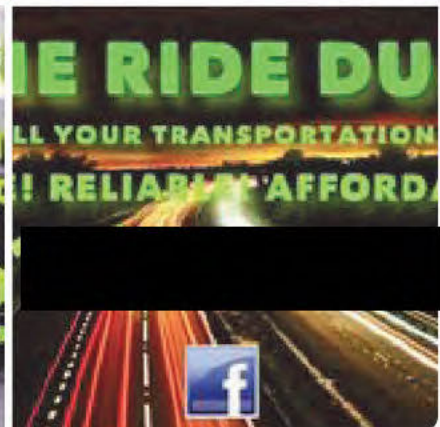
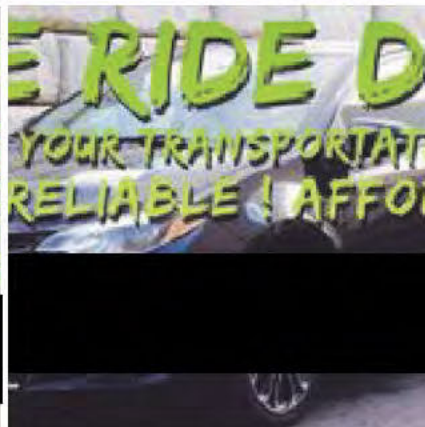
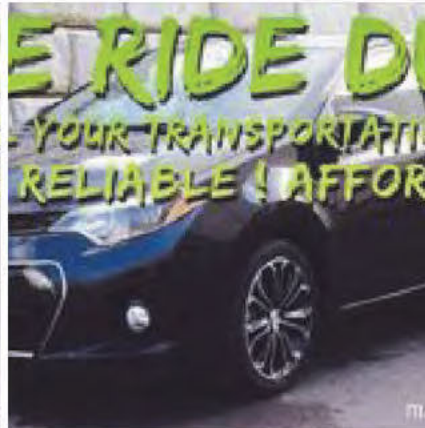




90% recommend (24 Reviews)

Photos

[See all photos](#)



Featured



The Ride Dude
March 9, 2019





The Dudes Local Ride Hours Mon-
Thurs 8:00am-11:00pn Friday-
Sunday 8:00am-2:00am

Posts

 Filters



The Ride Dude
March 5 · 🌐



The Ride Dude Follow
· Reels · Mar 5 ·





Suga Baby Bash · Suga S

Like

Comment

Share



Write a comment...



The Ride Dude

March 5 · 🌐



The Ride Dude Follow

· Reels · Mar 5 ·





Like

Comment

Share



Write a comment...



ATTACHMENT 5

The Ride Dude

2.6 (17 reviews)

Claimed · Airport Shuttles, Taxis

See all 16 photos

Yelpers report this location has closed. Find a similar spot.

Write a review

Add photo

Share

Save

Location & Hours

Suggest an edit



Apple Valley, CA 92307
Serving Apple Valley Area

View Service Area

Suggest an edit

You Might Also Consider Sponsored

Crown Limousine LA
4.8 (773 reviews)

"Crown Limo LA is the BEST in STYLE and SERVICE! The process from booking to..." [read more](#)

Diamond Limos
4.2 (53 reviews)

"I was very impressed with Diamond Limos, Inc. I res passenger stretch..." [read more](#)

You Might Also Consider Sponsored

Go Ride
4.9 (171 reviews)
GO RIDE when traveling to any special event. We specialize in personalized transfer services whether it be to an important meeting, wedding, corporate event, airport drop off or pick up, shuttle transfer to a cruise, sports event... [read more](#)
in Airport Shuttles, Town Car Service

Intermex Transportation
4.6 (65 reviews)
Transportation for any needs! We provide quality charter buses for your groups, teams, offices and VIPS in a reliable, safe and most economical way for you! We can take you anywhere you want to go. We operate and own our buses and... [read more](#)

Amenities and More

✕ No Wi-Fi

Help Improve Yelp

Is their entrance accessible for people with disabilities?

Yes

No

Not sure

About the Business



Lance O.
Business Owner

Safe Reliable and Inexpensive Transportation Lowest prices in the High Desert 24hr Airport Shuttle Services Designated Driver Services Customer Service is our Highest Priority

Read more

Ask the Community

Ask a question +

Q: Can i get a quote, Apple valley to Ontario international, round trip?70 round trip im leaving Monday the 1st in afternoon returning Wednesday sept 25 10am

A: \$70 unless it's a Friday or a Sunday its \$10 more

Lance O., Business Owner 5 years ago

[See question details](#)

Q: Can i get a quote, thanks?

A: Of course you can... Just contact us at our phone numbers or email

Lance O., Business Owner 5 years ago

[See question details](#)

See all 6 questions

People also searched for

Q Town Car Service

Q Dude Ranch

Q Airport

Q Car Service

Q Airport Car Service

Q Shuttle Services

Recommended Reviews



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more about reviews.](#)



D C.
Huntington Beach, CA
👤 0 📷 0



Select your rating

Start your review of **The Ride Dude**

Overall rating



17 reviews

5 stars

4 stars

3 stars

2 stars

1 star

Yelp Sort ▾

Filter by rating ▾

Search reviews



Kathleen G.
Barstow, CA
👤 0 📷 2



👍 0 📷 0 May 23, 2024

The Ride Dude: This is because of my nephew. He paid for shuttle service from LAX to the high desert and he's been waiting 3+ hours already and still no one has shown up??? I also think the price was quite high too. Not good service at all. They won't even answer their phone. I called them and got a voicemail so I left them a message and no one's called me back. They need to refund his money that he already paid. I would give them a "0" stars if I could. I will never use this service unless they make things right with my nephew.



Helpful 0



Thanks 0



Love this 0



Oh no 0



Valeria G.
SoMa, San Francisco, CA
👤 0 📷 4 📷 2



👍 0 📷 0 Nov 24, 2021

📷 1 photo

It was way too expensive a ride from 5 miles cost me 50 dollars and the car was filthy she came later then expected bc she went shopping for a plant she said it'll take her 25 minutes had me waiting with my 4 month old baby for an hour the car also smelt like cigarettes and they over charged me I see the advertisement for 10 dollars a ride and she charged me 50 b*%ch

Helpful 1 Thanks 0 Love this 0 Oh no 0

Brett W.
Phelan, CA
0 2 1

Jul 15, 2021

1 photo

So called today around 1:40pm was asked to text my location and drop off location and she would get right back to me with a quote. 15 minutes later still no quote tried texting and calling back several times with no response. So thank you Ride Dud for making my daughter miss her dentist appointment. I hope you lose your business you don't deserve it. Attached is a photo showing their great service.

Photo shows I never got a response

Helpful 1 Thanks 0 Love this 0 Oh no 0

Matthew T.
CA, CA
0 1

Jun 15, 2022

Unprofessional service. She was supposed to arrive at 2:30 pm to pick me up at LAX but instead arrived at 5:30 pm. Car was dirty and reeked of cigarettes and cheap air freshner. We get pulled over for unsafe lane change into carpool lane. The female driver didnt even have proper license or insurance. If you are driving people for a business, invest in Bluetooth hands free calling or navigator system or even just a phone holder so you dont have to look down at phone while driving.

Helpful 1 Thanks 0 Love this 0 Oh no 0

E. D.
Apple Valley, CA
0 2

Feb 7, 2021

Left me, my daughter and our luggage stranded on the curb at LAX when the driver failed to show up. I texted the driver texted back he or she waited for an hour and left.

My international flight was on time, and it took 90 minutes to get through customs and passport control. The usual amount of time. He texted back it wasn't worth his gas and time to come back and pick us up.

I will never use the service again.

Helpful 0 Thanks 0 Love this 0 Oh no 0



Yolanda C.
Apple Valley, CA
👤 0 🗨️ 9



👍 🗨️ 🗨️ 🗨️ 🗨️ Oct 20, 2019

Was picked up by a female driver to go to Walmart came back out of Walmart was in there for probably 45 minutes she said she'd way didn't see her calls or six times wind up walking home mind you I have dementia and a bad hip walked two miles with three bags in the dark then she texts me talk about I owe her for the fair well if you were smart young lady you would have got the fair before I got out of the car this is the worst taxi service in the city of Apple valley would not recommend them to the dogs please take advice do not use them



Helpful 1



Thanks 0



Love this 0



Oh no 0



Barry Y.
Ventura, CA
👤 18 🗨️ 42 🗨️ 2



👍👍👍👍👍 Oct 6, 2017

I have used shuttle service from the high desert for a couple of years. Always happy with the service. Then one day the service I used did not return call. I googled airport shuttles and then THE RIDE DUDE showed up. I called him and was very glad I did. His prices were way cheaper and just as good. Actually better than the others. I travel a lot and will be using him in the future. If you hire him you will not be disappointed. Great service and great guy.



Helpful 3



Thanks 0



Love this 0



Oh no 0



Matthew B.
Denver, CO
👤 1 🗨️ 1



👍👍👍👍👍 Nov 13, 2017

I highly recommend this service. Lance was very friendly, professional and I felt comfortable and safe throughout the entire ride from Apple Valley to LAX. I booked the Monday ride very late Saturday night and he was prompt with response and right on time for pickup. I'll be using this service anytime I need a ride anywhere around the High Desert.



Helpful 0



Thanks 0



Love this 0



Oh no 0



Lance O.
Business Owner
Nov 13, 2017



Thanks For the kind words Matthew it was a cool ride ! See you next time!



Sheree S.
Apple Valley, CA
👤 188 🗨️ 24 🗨️ 2



👍👍👍👍👍 Sep 4, 2017

The ride dude was amazing. He was very professional and yet down to earth. He got us to LAX quickly and I felt very safe in his vehicle. We even decided to have him pick us bad up upon return from our vacation.



Helpful 2



Thanks 0



Love this 0



Oh no 0



Frank ..
Hesperia, CA
📍 0 📷 13



★★★★★ Dec 1, 2017

Very friendly, fast, efficient service. Highly recommend! Felt safe and comfortable on our trip to the airport. Thank you

- Helpful 0
- Thanks 0
- Love this 0
- Oh no 0

1 2 >

1 of 2

23 other reviews that are not currently recommended ▾

Other Airport Shuttles Nearby Sponsored ⓘ



Blue Angels Limo Service
★★★★★ 4.1 (22 reviews)

Flat rates Luxury Town Car Transportation, LAX Town Car Service for Los Angeles, Palm Springs, San Diego, Orange County, Santa Barbara, Ventura, Riverside, San Bernardino and other parts of southern california. Executive Town Car... [read more](#)
in Taxis, Airport Shuttles, Limos



Ballerz limousine And Ride Share

We travel into Las Vegas and North California as well. Call us for your next event and/or rates! Ballerz Limousine & Ride Share offers Luxury Black Car Service, Airport Pickups, and Full-day Chauffeur Services across Southern &... [read more](#)
in Town Car Service, Airport Shuttles, Limos

People Also Viewed

High Desert Shuttle

★★★★★ 27
Airport Shuttles

Taxi Yellow Cab

★★★★★ 2
Airport Shuttles, Taxis

Tony's High Desert Indepen...

★★★★ 6
Taxis

High Desert Yellow Cab

★★★ 9
Taxis, Medical Transportation, Airport Shuttles

Aj
Ta:

Best of Apple Valley

Things to do in Apple Valley

Related Searches in Apple Valley, CA

Airport Car Service

Browse Nearby

Hotels

Taxis

Pizza

Shopping

Other Airport Shuttles Nearby

Find more Airport Shuttles near The Ride Dude

Related Cost Guide

Limos

Town Car Service

Airport Limo Service
Airport Shuttles
Airport Transportation
Bike Rentals
Bus Tours
Cab Companies
Car Rental
Car Service With Car Seat
Casinos
Charter Bus
Charter Bus Rental
Cheap Airport Shuttle
Cheap Limo Service
Cheap Taxi
Driver Service
Helicopter Rides
Horseback Riding
Hotels & Travel
Limo Service
Limos
Local Services
Long Term Car Rental
Messenger Service
Movers
Public Transportation
Rolls Royce Rental
School Bus Rental
Taxi Cab
Taxi Cab Service
Taxi To Airport
Taxis
Tour Companies
Tours
Train Stations
Travel Agents
Water Taxi
Wedding Transportation

Trending Searches in Apple Valley, CA

Cosmetics & Beauty Supply
Department Stores
Elementary Schools
Estheticians
Eyelash Service
Festivals
Fitness & Instruction
Gymnastics
Hair Removal
Middle Schools & High Schools
Mobile Phones
Sporting Goods
Transportation

About

[About Yelp](#)
[Careers](#)
[Press](#)
[Investor Relations](#)
[Trust & Safety](#)
[Content Guidelines](#)
[Accessibility Statement](#)
[Terms of Service](#)
[Privacy Policy](#)
[Ad Choices](#)
[Your Privacy Choices](#)

Discover

[Yelp Project Cost Guides](#)
[Collections](#)
[Talk](#)
[Events](#)
[Yelp Blog](#)
[Support](#)
[Yelp Mobile](#)
[Developers](#)
[RSS](#)

Yelp for Business

[Yelp for Business](#)
[Business Owner Login](#)
[Claim your Business Page](#)
[Advertise on Yelp](#)
[Yelp for Restaurant Owners](#)
[Table Management](#)
[Business Success Stories](#)
[Business Support](#)
[Yelp Blog for Business](#)
[Yelp Data for B2B](#)
[Yelp Data for B2C](#)

Languages

[English](#) ▾

Cities

[Explore a City](#) ▾



The Ride Dude

501 likes • 522 followers

Book Now

Message

Like

Posts

About

Mentions

Reviews

Reels

Photos

More ▾



Intro

HELLO HIGH DESERT This page is for anyone looking for a ride . Taxi's, Uber and Lyft all have one thing in common high fares I'm here to help

Page · Taxi Service

Apple Valley, CA, United States, California



Always open

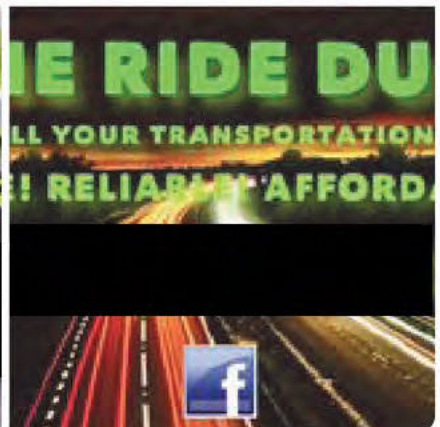
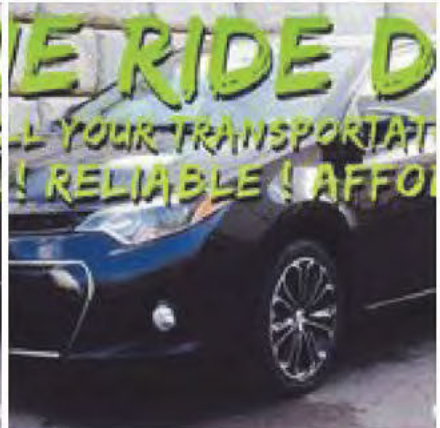
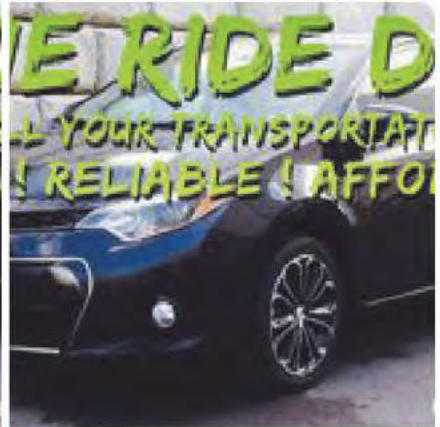




90% recommend (23 Reviews)

Photos

[See all photos](#)



Featured



The Ride Dude
March 9, 2019





The Dudes Local Ride Hours Mon-
Thurs 8:00am-11:00pm Friday-
Sunday 8:00am-2:00am

Posts

Filters



The Ride Dude
March 5 · 🌐



The Ride Dude · Follow
Reels · Mar 5 ·





by Bash · Suga Suga · Bab

Like

Comment

Share



Write a comment...



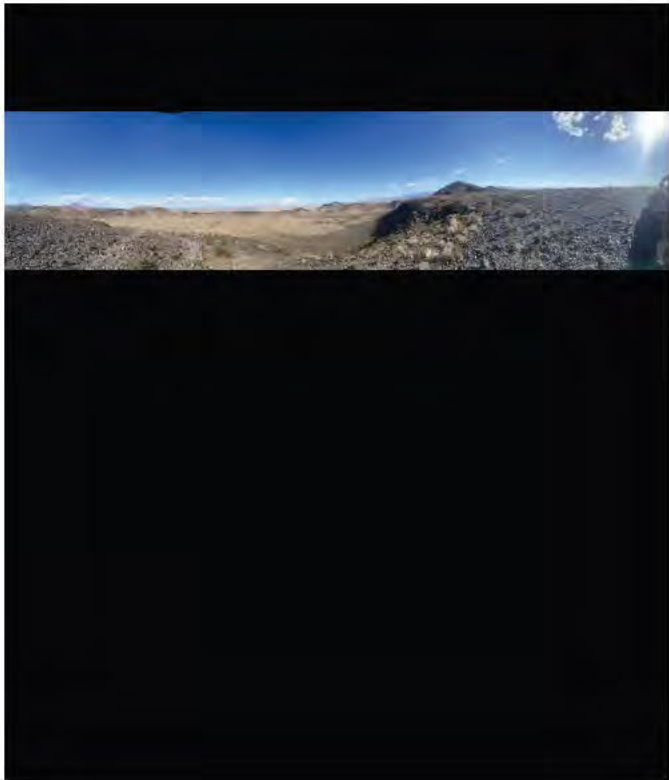
The Ride Dude

March 5 · 🌐



The Ride Dude · Follow

Reels · Mar 5 ·





Like

Comment

Share



Write a comment...

