



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: See Hollywood Tour, Inc.

Attn: Movses Khachik Marjanian



Los Angeles, CA 90038

File: TCP 35888-A

Date: August 15, 2024

Citation #: T.24-08-006

Case #: CSE-226

VIOLATIONS

You are hereby cited with having violated sections of the Public Utilities Code (P.U. Code) and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period from June 9, 2024, through July 11, 2024.

- (1) Operated as a charter-party carrier after revocation of its authority in violation of Pub. Util. Code Section 5379 and CVC 14602.9 [1 count];
- (2) Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [2 counts];
- (3) Failed to include pertinent information on a waybill in violation of Pub. Util. Code Section 5381 and General Order 157-E, Part 3.01 [1 count].

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before September 6, 2024. By way of such answer, you may either:

- (1) Pay a fine of \$5,000.00 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by September 6, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Rahmon Momoh

Rahmon Momoh, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number (415) 816-5754
E-mail address Rahmon.Momoh@cpuc.ca.gov

Attachments

File No.: TCP 35888-A

Citation #: T.24.08-006

Date: August 15, 2024

Case #: CSE-226

CITATION COMPLIANCE AGREEMENT

I (we) hereby agree to comply with this citation dated August 15, 2024, and herewith pay the fine of \$5,000.00.

Movses Khachik Marjanian, CEO
See Hollywood Tour, Inc.
Los Angeles, CA

(Signature)

(Title)

(Date)

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

INVESTIGATION REPORT

CARRIER: See Hollywood Tour, Inc.

OFFICER: Movses Marjanian, CEO, Secretary, CFO

AUTHORITY: TCP 35888-A, revoked 7/15/2024 (Suspended 4/16/2024)

ADDRESS: [REDACTED]
Los Angeles, CA 90038

PHONE/EMAIL: ([REDACTED])
[REDACTED]

VEHICLES: 3

DRIVERS: 7

PL&PD INSURANCE: [REDACTED]
Policy# [REDACTED]
Effective Dates: [REDACTED]

WORKERS' COMPENSATION INSURANCE: [REDACTED]
Policy# [REDACTED]
Effective Dates: [REDACTED]

DRUG CONSORTIUM: [REDACTED]

REVENUE: 2022: \$ [REDACTED]
2023: \$ [REDACTED]
2024: \$ [REDACTED]

INTRODUCTION

On August 13, 2024, I was assigned to investigate the operations and practices of See Hollywood Tour, Inc. (hereinafter referred to as See Hollywood Tour) because the Transportation Enforcement Branch (TEB) impounded See Hollywood Tour's vehicles (license plate [REDACTED]) for operating after revocation at a joint compliance inspection with the Los Angeles Police Department (LAPD) in Hollywood on August 11, 2024.

VIOLATIONS

The investigation for August 11, 2024, disclosed violations of the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Operated as a charter-party carrier without valid authority in violation of Pub. Util. Code Section 5379 and CVC 14602.9 [1 count].**

Transportation Licensing and Analysis Branch records show that See Hollywood Tour's TCP permit (TCP 35888-A) was suspended on April 16, 2024, and subsequently revoked on July 15, 2024 [Attachment 1]. On August 7, 2024, Enforcement Analyst LaTasha James emailed and mailed a Notice to Cease and Desist to See Hollywood Tour (Case: CSE-202) [Attachment 2]. On August 11, 2024, the TEB's Field Enforcement Unit was conducting a joint compliance inspection with the LAPD in Hollywood when we observed a See Hollywood Tour bus (license plate [REDACTED]) operating with 15 passengers. LAPD pulled the vehicle over, and TEB Enforcement Analyst Mary Sekyi-Appiah issued a Notice to Cease and Desist and an Inspection Observation Report to [REDACTED], Driver (CDL: [REDACTED]), and he signed both documents. The vehicle, displayed TCP 35888A (license plate [REDACTED]), was impounded for operating after revocation, and the vehicle is being held for 30 days at [REDACTED] Towing Service per CVC 14602.9 [Attachment 3].

- **Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [2 counts].**

On August 11, 2024, I found See Hollywood Tour advertising illegally with a sign on Hollywood Blvd in Hollywood and their website, [REDACTED]

[Attachment 4]. See Hollywood Tour's TCP-35888 permit was revoked on July 15, 2024.

- **Failed to include pertinent information on a waybill in violation of Pub. Util. Code Section 5381 and General Order 157-E, Part 3.01 [1 count].**

My review of See Hollywood Tour's waybill (Driver's Vehicle Inspection Report) disclosed that it was lacking the following information as required by G.O. 157-E, Part 3.01: [Attachment 5]:

1. TCP number.
2. Name and address of the person requesting or arranging the charter.
3. Time and date when the charter was arranged
4. Whether the transportation was arranged by telephone, written contract, or electronic communication.
5. Number of persons in the charter group.
6. Name of at least one passenger in the traveling party or identifying information of the traveling party's affiliation.
7. Points of origination and destination.

DECLARATION

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 15, 2024, in Los Angeles, California.

_____ *Steve Esquerria* _____
Steve Esquerria, TEB Enforcement Analyst

List of Attachments

- Attachment 1** -- Order of Suspension (4/16/2024) and Order of Revocation (7/15/2024)
- Attachment 2** -- Notice to Cease and Desist #1 (8/7/2024, Case: CSE-202)
- Attachment 3** -- Notice to Cease and Desist #2, Inspection Observation Report, driver's CDL, LAPD Impound Report and photo of the impounded vehicle (8/11/2024, Case: CSE-226)
- Attachment 4** -- Two advertisements: Sign on Hollywood Blvd sidewalk and Website: [REDACTED] (8/11/24)
- Attachment 5** -- See Hollywood Tour's waybill (Driver's Vehicle Inspection Report), 8/11/24

ATTACHMENT 1

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA:

PSG0035888

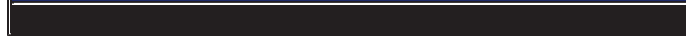
ATTN:SEE HOLLYWOOD TOUR INC


LOS ANGELES CALIFORNIA 90038

CPUC Order of Suspension

This is notice from the California Public Utilities Commission (CPUC) that the **TCP CLASS A CERTIFICATE** listed on this letter is suspended.

The table below lists the reason(s) for suspension; the effective date of the suspension(s); and the date the permit/certificate will be revoked if the reason(s) for suspension are not resolved.

<u>Suspension Reasons</u>		
Reason	Suspension Date	Revocation Date
	April 16, 2024	July 15, 2024

While voluntary suspensions may stay in effect until the permit or certificate expires, it may be revoked sooner for other reasons including failing to pay transportation user fees (PUCTRA) or failing to submit your annual CHP terminal safety inspection request(s).

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

A carrier whose certificate or permit is suspended due to failing to pass a vehicle inspection by the California Highway Patrol (CHP) (California Public Utilities Code § 5378.5, Commission Resolution TL-18336) may obtain a reinspection of its terminal and vehicles by the CHP by submitting a written request for reinstatement to CPUC and paying a reinstatement fee of one thousand dollars (\$1,000). (California Public Utilities Code § 5378.5(b)). Upon receipt of a written recommendation from CHP to suspend a carrier’s operating authority, a carrier may request a hearing of the suspension by making a written request to CPUC and the CHP showing cause why the suspension should not be continued.

If your suspension is due to failing to maintain insurance, you must contact your insurance provider to reinstate your policy on-file with the CPUC.

Date: Apr 16, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA:

PSG0035888

ATTN:SEE HOLLYWOOD TOUR INC

████████████████████
LOS ANGELES CALIFORNIA 90038

TCP CLASS A CERTIFICATE

Order of Revocation

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **July 15, 2024**.

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Jul 15, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Revocation Reasons

Reason	Revocation Date
████████████████████	July 15, 2024

ATTACHMENT 2

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, California, 94102



Email: [REDACTED]

August 7, 2024

TCP: 35888 A (Revoked)
Case No.: CSE-000202

See Hollywood Tour Inc.
Movses Marjanian
[REDACTED]
Los Angeles, CA 90038

NOTICE TO CEASE AND DESIST

Dear Movses Marjanian:

On July 15, 2024, your Charter-Party Carrier (TCP) authority was revoked for failure [REDACTED]
[REDACTED]

Public Utilities (Pub. Util.) Code Section 5379 states in part that it is unlawful for a TCP to conduct any operations after cancellation or revocation, or during the period of its suspension, or after the expiration of its authority. Pub. Util. Code Section 5414.5 states that it is unlawful to publish or advertise without a valid authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, websites, etc.

See Hollywood Tour Inc. must immediately cease and desist from all unlawful operations, including advertising. Pub. Util. Code Section 5411 states in part that any carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine of not less than \$1,000.

This letter places See Hollywood Tour Inc. on notice that continued violations of the law without the required authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:
<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

LaTasha James

LaTasha James, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: Latasha.James@cpuc.ca.gov
Telephone: 213-605-0652

cc: Eric Hooks, Program and Project Supervisor

ATTACHMENT 3



NOTICE TO CEASE AND DESIST

Date: 8/11/24
Carrier: See Hollywood Tours
TCP number, if any 35888 Operating Status: Revoked

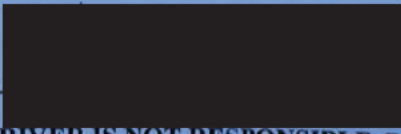
The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.

ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

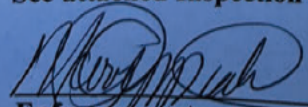
- OPERATION WITHOUT AUTHORITY**
Public Utilities Code Sections 5371 and 5387_(TCP)/Section 1031 (PSC).- **Circle One**
- OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY**
Public Utilities Code Section 5379_(TCP)/Section 1045_(PSC).- **Circle One**
- ADVERTISEMENT WITHOUT AUTHORITY**
Public Utilities Code Section 5414.5 (TCP)/ Section 1037 (PSC).- **Circle One**

Signature  TITLE DRIVER

*****IF DRIVER IS NOT RESPONSIBLE, DRIVER IS TO GIVE NOTICE TO RESPONSIBLE OWNER*****

COMMENTS: Operating after expired authority. advertising without authority.

See attached Inspection Observation Report Form for more detail.


Enforcement Analyst Signature

CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Date: 8/11/24
Investigator: Mary DeGuzman

Location: Airport/Other Hollywood PSC/TCP# 35888
(circle one)

Carrier: See Hollywood Tours / Hollywood City Lim Phone: _____
Address: _____ City: _____ Zip: _____

Driver: [Redacted] CDL#: [Redacted] CDL Class: [Redacted]
Address: _____ City: _____ Zip: _____

Phone: _____ Relationship with Carrier: Owner Employee Sub-carrier
Years w/company: _____ Other _____

Prime carrier: _____

Comments: _____

License Plate #: [Redacted] VIN #: _____ Seats: _____ Limo Van Bus

Registered Owner: _____ Leased Owned

Address: _____
City: _____ Zip: _____ Phone: _____

Violation(s):

- Vehicle Markings TCP # not shown on rear bumper TCP # not shown on front bumper
- No Decal or Temp. Decal Letter No Livery Plate or Temp. Livery Plate Letter
- PSC/TCP # not on side of vehicle * Carrier's name not on side of vehicle *

*exempt for vehicles < 15 passengers incl. driver or leased < 30 days

- Waybill: No waybill Carrier Name /TCP # Vehicle License Plate #
- Driver's name Time/Date Charter arranged Origin/Destination
- No. of person in the group Name/address of person arranging charter
- Transportation arranged by phone or written contract
- Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

Other: Vehicle not listed with PUC License plate on decal does not match vehicle

Violation(s): Yes, as noted above and in comments below No Violation

CHP/Airport Citation No.: _____

Comments: Operating without Authority (Revoked)
Advertising without authority (Expired)

[Signature]
Signature and Title

Note: Failure to take corrective action may result in enforcement action including imposition of fines
*** IF DRIVER IS NOT RESPONSIBLE, GIVE NOTICE TO RESPONSIBLE OWNER ***

California ^{USA}

COMMERCIAL
DRIVER LICENSE



STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

VEHICLE REPORT

CHP 180 (Rev. 7-13) OPI 061

REPORTING DEPARTMENT

30 DAY HOLD



HOLLYWOOD CITY TOURS .COM

877-977-TOUR



BOOK ONLINE



HOLLYWOOD

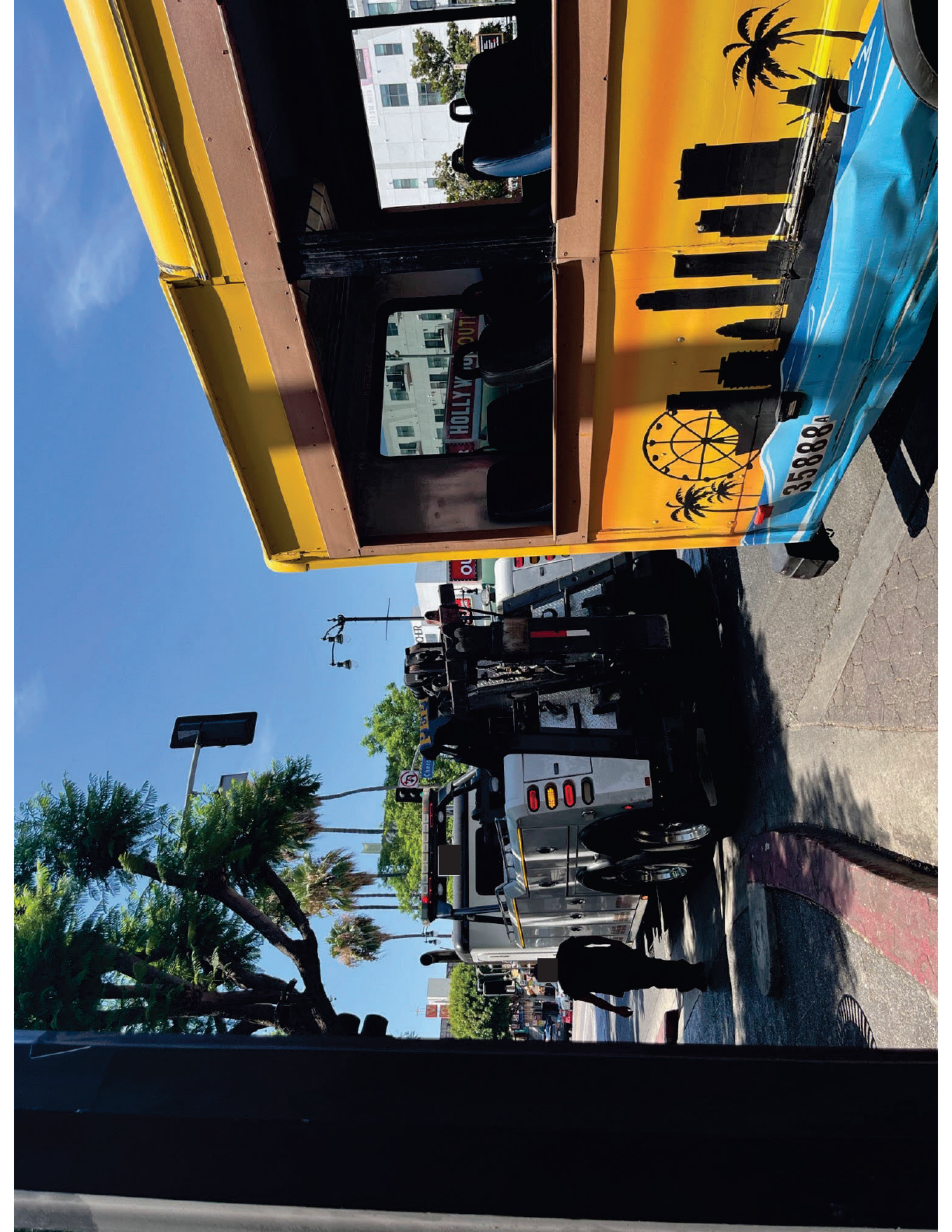
VIA ROдео
R. ROдео DR



HOLLYWOOD CITY TOURS .COM

The Original Hollywood Tour

35888A



ATTACHMENT 4

SEE HOLLYWOOD TOUR

TCP35888



- The Hollywood Sign
- Chinese Theatre
- Rodeo Drive
- Capital Drive
- Dolby Records
- Dolby Theatre
- Beverly Hills Hotel
- Route 66
- Chateau Marmont
- Roosevelt Hotel
- House of Blues
- Whiskey A Go-Go
- The Comedy Store
- Laugh Factory
- Viper Room
- Playboy Mansion
- and more.....

Experience The Best Hollywood Tour!



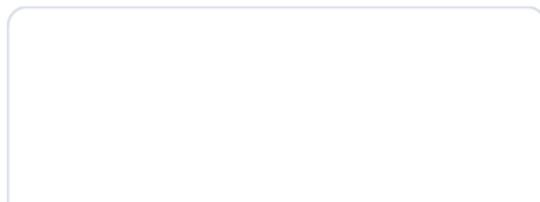
5 Star Rated

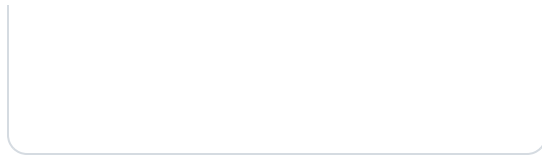
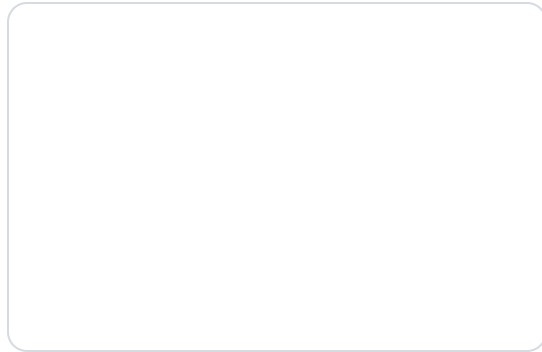
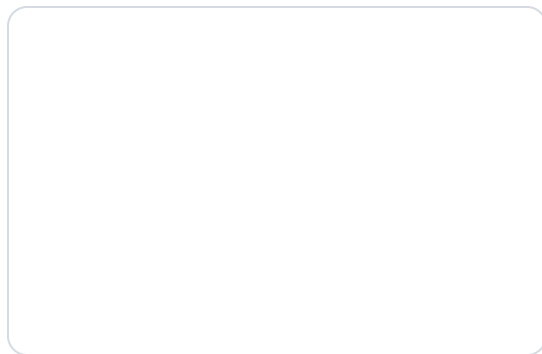
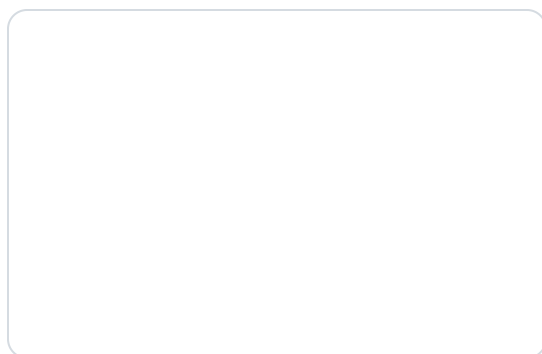
Book Now (</booknow.aspx>)

Los Angeles, CA 90028

The Best Hollywood Tour Experience

1 1/2 Hour Tour!



A small, empty rounded rectangular box with a thin black border, positioned at the top of the page.A medium-sized, empty rounded rectangular box with a thin black border, positioned below the first box.A medium-sized, empty rounded rectangular box with a thin black border, positioned below the second box.A medium-sized, empty rounded rectangular box with a thin black border, positioned below the third box.

Tour Hot Spots

The best Hollywood & LA Sightseeing Experience!

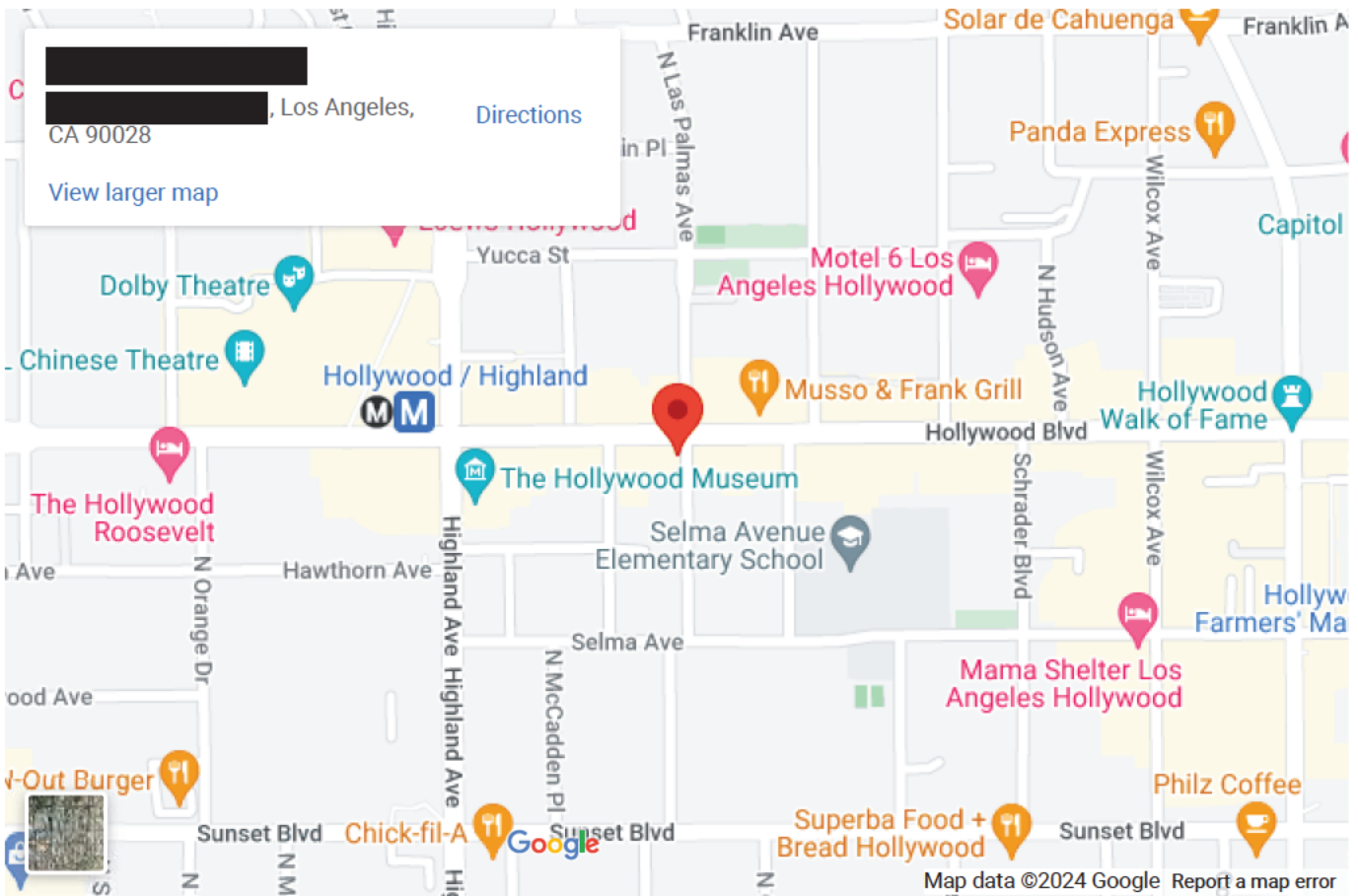
- The Walk of Fame
- Whiskey A-Go-Go
- Capitol Records
- Dolby Theater
- Sunset Strip
- Filming Locations
- Beverly Hills Hotel
- Rodeo Drive
- Chinese Theatre
- Laugh Factory
- Route 66
- And Many More...

Adults \$48 / Children \$38

Book Now

Call [REDACTED]

[REDACTED]
Los Angeles, CA 90028



Frequently Asked Questions

Are snacks and drinks allowed on the bus?

Is there parking available?

What times do the tours run?

Where do tours Start & Finish?

How will I receive my tickets?

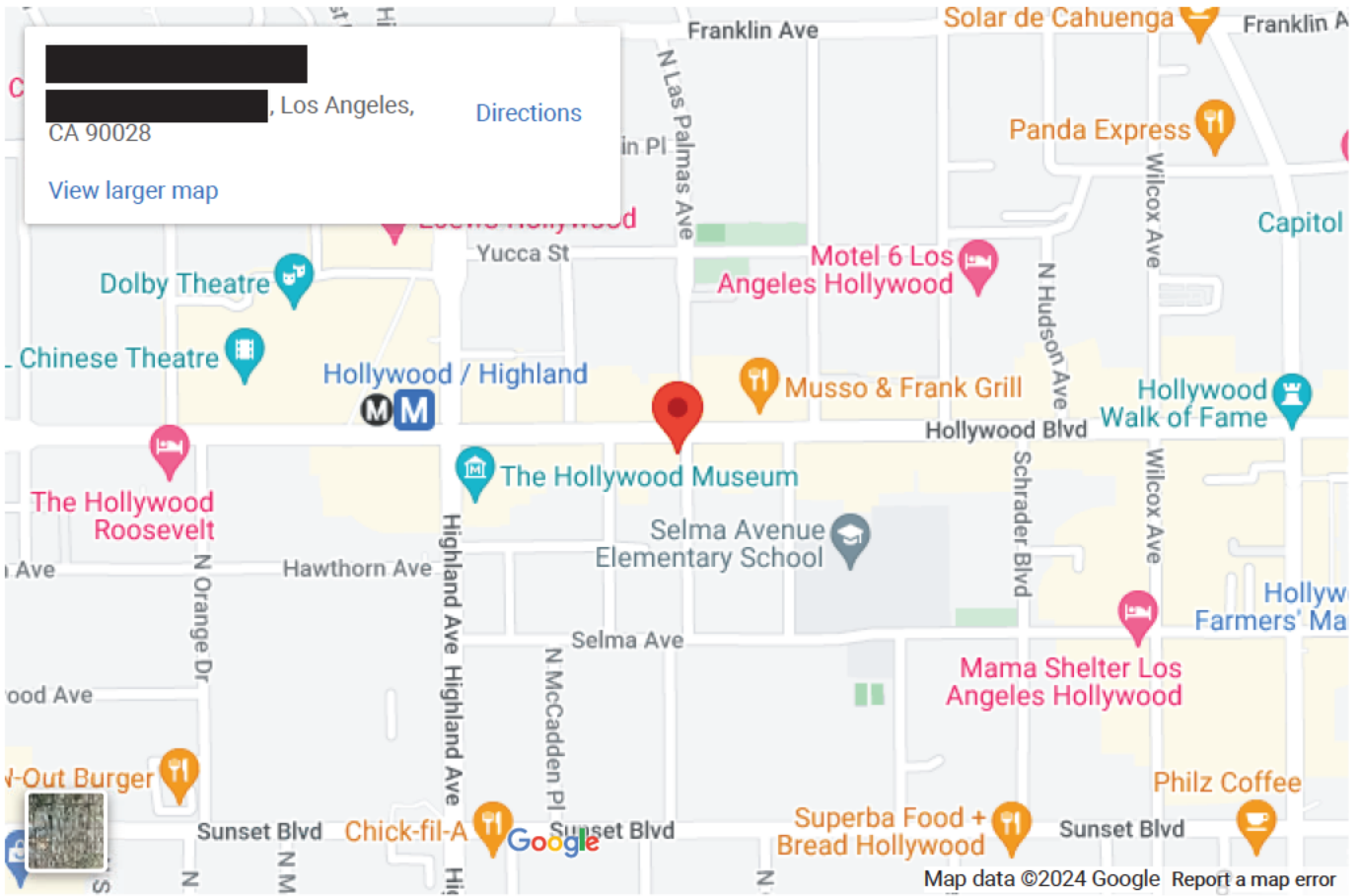
How do I make a Reservation?

[Driving Directions](#)

[Book Now](#)

Call )


Los Angeles, CA 90028



5 Star Rated



Book Now (/booknow.aspx)



Los Angeles, CA 90028

Driving Directions (<https://www.google.com/maps/dir/...>)

ATTACHMENT 5

DRIVER'S VEHICLE INSPECTION REPORT

(A CODE OF REGULATIONS)

DATE 8-11-24 START TIME 10-30am

UNIT # _____ END TIME _____ TOTAL HOURS _____

LICENSE # _____ ODOMETER READING 235,619

CHECK ANY DEFECTIVE ITEM AND GIVE DETAILS UNDER REMARKS

- | | | |
|---|--|---|
| <input type="checkbox"/> ALTERNATOR | <input type="checkbox"/> LIGHTING | <input type="checkbox"/> SAFETY EQUIPMENT |
| <input type="checkbox"/> BATTERY | <input type="checkbox"/> HEAD - STOP | <input type="checkbox"/> FIRE EXTINGUISHER |
| <input type="checkbox"/> BODY | <input type="checkbox"/> SPARE BULBS - FUSES | <input type="checkbox"/> REFLECTIVE TRIANGLES |
| <input type="checkbox"/> BRAKE ACCESSORIES | <input type="checkbox"/> TAIL - DASH | <input type="checkbox"/> FLAGS - FLARES - FUSES |
| <input type="checkbox"/> BRAKES, SERVICE | <input type="checkbox"/> MIRRORS | <input type="checkbox"/> SPEEDOMETER |
| <input type="checkbox"/> CLUTCH | <input type="checkbox"/> MUFFLER | <input type="checkbox"/> STARTER |
| <input type="checkbox"/> DEFROSTER/HEATER | <input type="checkbox"/> OIL PRESSURE | <input type="checkbox"/> TIRE CHAINS |
| <input type="checkbox"/> DRIVE LINE | <input type="checkbox"/> OTHER | <input type="checkbox"/> TIRES |
| <input type="checkbox"/> ENGINE | <input type="checkbox"/> STEERING | <input type="checkbox"/> TURN INDICATORS |
| <input type="checkbox"/> EXHAUST | <input type="checkbox"/> RADIATOR | <input type="checkbox"/> TRANSMISSION |
| <input type="checkbox"/> FRAME AND ASSEMBLY | <input type="checkbox"/> REFLECTORS | <input type="checkbox"/> WINDSHIELD WIPERS |
| <input type="checkbox"/> FUEL TANK | <input type="checkbox"/> SUSPENSION SYSTEM | <input type="checkbox"/> WINDOWS |
| <input type="checkbox"/> HORN | | <input type="checkbox"/> WHEELS AND RIMS |

REMARKS

CONDITION OF THE ABOVE VEHICLE IS SATISFACTORY

DRIVER'S SIGNATURE _____

- ABOVE DEFECTS CORRECTED
 ABOVE DEFECTS NEED NOT BE CORRECTED FOR SAFE OPERATION OF VEHICLE

REPRESENTATIVE/SUPERVISOR'S SIGNATURE _____ DATE _____

REVIEWING DRIVER'S SIGNATURE _____ DATE _____