



**PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA**

**CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE**

To: Juvencio James Zafra



File: Unlicensed
Date: May 8, 2024
Citation #: T.24-05-004
Case #: CSE-000140

VIOLATIONS

You are hereby cited with having violated section(s) of the California Public Utilities (Pub. Util.) Codes (CPUC), California Vehicle Codes (CVC), and CPUC's General Order (G.O.) 157-E as described below. These violations occurred during the Joint Safety Operation at the Cross Border Xpress (CBX) on May 1, 2024.

- Operated as a Charter-Party Carrier (TCP) without a valid operating authority, in violation of Pub. Util. Code Sections 5381, 5387(a), 5371, and G.O. 157-E **[1 count]**;
- Operated a bus without proper vehicle registration, in violation of Pub. Util. Code Sections 5381, 5387(a), 5371, CVC Sections 233(b), 260(a), and G.O. 157-E, Part 4 **[1 count]**; and
- Engaged a driver who did not possess the proper California Driver's License (CDL) endorsement to drive larger vehicles, in violation of Pub. Util. Code Sections 5381, 5387(b), CVC Sections 12500(d), 15275, 15278(a)(2), and G.O. 157-E, Part 5.01 **[1 count]**.

CIT-LIC

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

You are hereby called upon to answer this citation on or before May 29, 2024. By way of such answer, you may either:

- (1) Pay a fine of **\$2,000** pursuant to Pub. Util. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed), or
- (2) Contact the Supervisor below to make payment arrangements, or
- (3) Contest this Citation by filing an appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certification of Service for a Citation Appeal.*"

If you fail to respond by May 29, 2024, you will be in default and will have forfeited your right to appeal the citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Maria C. Solis

Maria C. Solis, P.E.
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone Number: (415) 471-9325
E-mail address: Maria.Solis@cpuc.ca.gov

INVESTIGATION REPORT

CARRIER: Juvencio James Zafra, an Individual

OWNER: Juvencio James Zafra

AUTHORITY: Unlicensed

MAILING ADDRESS:

██████████
██████████

PHONE/EMAIL:

██

VEHICLE: 1

EMPLOYEE-DRIVER: 1

PL&PD¹

INSURANCE: Not on file with the (CPUC)²

**WORKERS'
COMPENSATION**

INSURANCE: Not on file with the CPUC

DRUG CONSORTIUM: Not on file with the CPUC

¹ Public Liability and Property Damage Insurance (PL&PD)

² California Public Utilities Commission (CPUC)

INTRODUCTION

On May 1, 2024, I was assigned to investigate the operations and practices of Juvencio James Zafra (hereinafter referred to as Juvencio Zafra) during a Joint Safety Operation at the Cross Border Xpress (CBX) Terminal on May 1, 2024, where he was alleged for soliciting transportation business and operating without a valid CPUC authority.

VIOLATIONS

I investigated Juvencio Zafra on May 1, 2024, and found violations of the following provisions of the Public Utilities (Pub. Util.) Codes, California Vehicle Codes (CVC), and CPUC General Order (G.O 157-E).

- **Operated as a Charter-Party Carrier (TCP) without a valid operating authority, in violation of Pub. Util. Code Sections 5381, 5387(a), 5371, and G.O. 157-E. [1 count]**

A review of the CPUC's Transportation Licensing and Analysis Branch records show Juvencio Zafra does not have TCP operating authority **[Attachment 1]**.

During the CBX Joint Safety Operation, I observed a vehicle bearing California license plate [REDACTED], parked in the Rideshare Pick-Up and Drop-Off area of CBX with five passengers inside, was soliciting TCP business **[Attachment 2]**. I conducted a carrier safety compliance check. I interviewed [REDACTED] **[Attachment 3]**, one of the passengers, who confirmed she paid Juvencio Zafra \$70.00 U.S. Dollars (cash) to transport her to Los Angeles. I submitted the Request to Impound form to San Diego Police Department Officer, [REDACTED] **[Attachment 4]**. The San Diego Police Department impounded the vehicle on May 1, 2024 **[Attachment 5]**.

- **Operated a bus without proper vehicle registration, in violation of Pub. Util. Code Sections 5381, 5387(a), 5371, CVC Sections 233(b), 260(a), and G.O. 157-E, Part 4. [1 count]**

I received and verified the vehicle registration from the driver, Juvencio Zafra. The vehicle registration displays the registered Owner as Zafra Juvencio J., registration is valid from January 17, 2024, to January 18, 2025, license plate number [REDACTED], and vehicle identification number (VIN#) [REDACTED] [Attachment 6]. A review of the National Highway Safety Administration (NHTSA) VIN Decoder system shows the vehicle type associated with the above-mentioned VIN# is a 'Bus' with 'seating exceeding 10 passengers' and 'gross vehicle weight between 9,001 – 10,000 pounds' [Attachment 7]. Juvencio Zafra's vehicle registration shows the Vehicle Type as being an automobile. However, the vehicle is required to be registered as a commercial vehicle per CVC 260(a).

- **Engaged a driver who did not possess the proper California Driver's License (CDL) endorsement to drive larger vehicles, in violation of Pub. Util. Code Sections 5381, 5387(b), CVC Sections 12500(d), 15275, 15278(a)(2), and G.O. 157-E, Part 5.01. [1 count]**

Per the CVC 233(b), a vehicle designed, used, or maintained for carrying more than 10 persons, including the driver, which is used to transport persons for compensation or profit, is a bus. Individuals who drive buses shall possess the required valid commercial CDL, passenger endorsement, or certificate to operate them. During the carrier safety compliance check on May 1, 2024, I received and verified Juvencio Zafra's CDL. The CDL shows that Juvencio Zafra does not have the required passenger endorsements to operate a bus [Attachment 8].

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on May 8, 2024, at San Francisco, California.

Omar Teutle

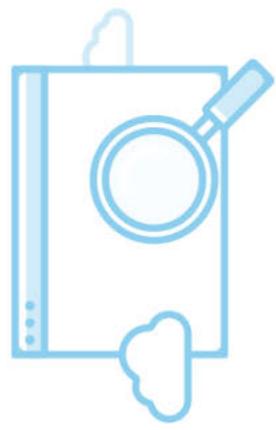
Omar Teutle, Enforcement Analyst

List of Attachments

1. Transportation and Licensing Carrier Portal Database
2. Photographs of vehicle bearing License Plate [REDACTED]
3. Passenger Interviewed Identification: [REDACTED]
4. Request to Impound Form
5. Tow Signature Form
6. Vehicle Registration
7. NHTSA VIN# Decoder Vehicle Report
8. Juvencio Zafra Driver's License

Attachment 1

Chatter	0
Accounts	0
Carrier DBA	0
Investigative Cases	0
Cases	0
Notes	0
Contracts	0
Email Messages	0
Investigative Activities	0
Assets	0
> Show More	



Don't give up yet!

We searched the objects you use most and didn't find any matches for "Juvenicio James Zafrá".
Know which object you're looking for? Select it in the dropdown next to the search box, or in the sidebar.

Attachment 2





6713

Attachment 3

on the app: Yes No

Vehicle matches the same person on the app:

N/A

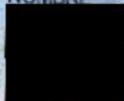
Airport Permit: Yes No N/A



MÉXICO INSTITUTO NACIONAL ELECTORAL
CREDENCIAL PARA VOTAR

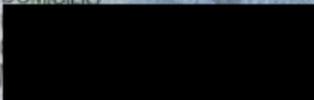


NOMBRE

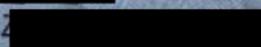


SEXO M

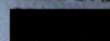
DOMICILIO



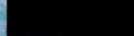
CLAVE DE ELECTOR
CURP



AÑO DE REGISTRO

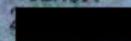


FECHA DE NACIMIENTO



SECCIÓN
1298

VIGENCIA



PHOTOS REQUIRED:

Partial

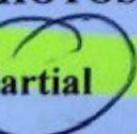
Trade Dress: Yes No Partial

Rear

Front

16

5203



Attachment 4



Public Utilities Commission
STATE OF CALIFORNIA
Request to Impound

Indicate seating capacity of vehicle (including driver): 10

Indicate number of passengers (including driver): 5

One of the following is required:

- no TCP permit or certificate issued
- TCP/PSC: _____ (circle one) pending, suspended, revoked, expired, or denied.
- Driver does not possess a valid and current CDL for vehicle operated license class endorsement, or required certificate

Name of CPUC Enforcement Analyst requesting impound: _____

Charge one of the following:

- PU Code Sections 5411/1037 ref PU Code Sections 5371/1031
Misdemeanor/Unlawful to operate without proper PUC operating authority
- PU Code Sections 5411/1037 ref PU Code Sections 5379/1045
Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person, who within 2 DAYS, notified the legal owner of the impound by certified mail: Jovencio James Zafra

Citing/Arresting Officer Name: San Diego Police Department

Allied Agency Case Number: _____

Date: 5/1/2024

Reason for stop and additional notes on back of this form.

Attachment 5



San Diego Police Department

Tow Signature Form

EVENT NUMBER: [REDACTED] CASE NUMBER: [REDACTED] DATE: 5-1-24 TIME: 1306
LOCATION TOWED FROM: [REDACTED] BEAT: 719
TOW COMPANY: [REDACTED] PHONE: [REDACTED]
STORAGE ADDRESS: [REDACTED] CSZ: [REDACTED]

REGISTERED/CURRENT OWNER [REDACTED] LEGAL OWNER [REDACTED]

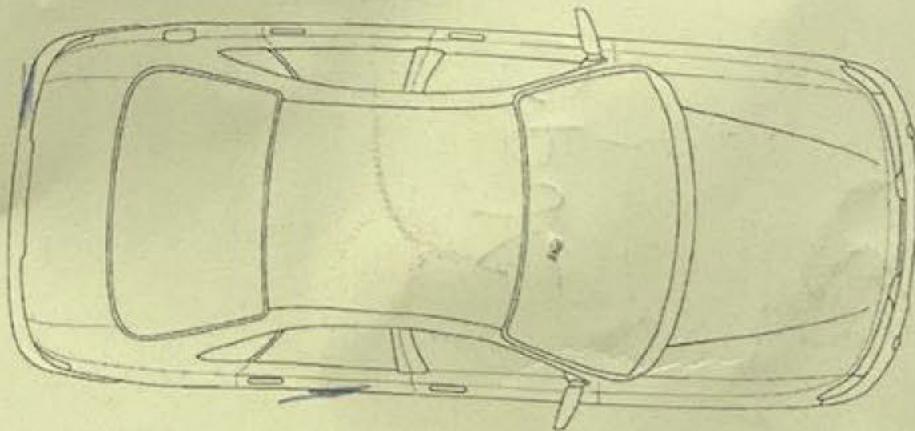
STORAGE AUTHORITY (CVC CODE): 14602 9 CVC

HOLD STORED IMPOUNDED RECOVERED-VEHICLE

YEAR 2017 MAKE CHEVROLET MODEL EXPRESS BODY TYPE 2D COLOR WHITE

VIN [REDACTED]
LIC# [REDACTED] ST: [REDACTED] EXP. (MO/YR): [REDACTED] # OF PLATES: [REDACTED] ODOMETER: [REDACTED]

VEHICLE DAMAGE:



INVENTORY/NARRATIVE: _____

[REDACTED] TOW DRIVER SIGNATURE TIME 1315
TOW DRIVER PRINT NAME

[REDACTED] OFFICER SIGNATURE TIME 1315
OFFICER PRINT NAME/ID

Attachment 6



REGISTRATION CARD VALID FROM: 01/17/2024 TO: 01/18/2025

MAKE CHEV
 YR. MODEL 2017
 BODY TYPE NOGEL SV
 TYPE VEHICLE USE AUTOMOBILE
 OR 1ST SOLD 0000
 VLY CLASS AM
 *YR 2024
 TYPE VER 13S
 TYPE LIC 11
 LICENSE NUMBER [REDACTED]
 VEHICLE ID NUMBER [REDACTED]
 LICENSE ISSUED [REDACTED]
 CC/ALCO 33
 CT EYE RECVD [REDACTED]
 PIC 5
 AMOUNT PAID [REDACTED]

AMOUNT DUE \$ [REDACTED]
 AMOUNT RECVD
 CASH :
 CHCK : [REDACTED]
 CRDT : [REDACTED]



LIENHOLDER

AUTHORITY STATUS:

AUTHORITY STATUS:

Attachment 7

Ratings

Recalls

Risky Driving

Road Safety

Equipment

Technology & Innovation

MORE INFO

VIN Decoder



Version: 3.46 last updated on 4/13/2024

[Release Notes](#)

[Subscribe/Unsubscribe](#)

NHTSA's VIN decoder allows you to query a particular vehicle's VIN to identify specific information encoded in the number.

VIN

Model Year



2017 CHEVROLET - BUS

✔ **Error Text:** 0 - VIN decoded clean. Check Digit (9th position) is correct

Manufacturer: GENERAL MOTORS LLC

DBAs:

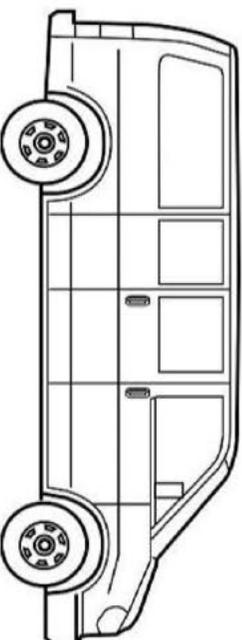
Vehicle Type: BUS

Model Year: 2017

Make: CHEVROLET

Model: Express

Body Class: Van



Other Information

Information provided below is based on the details provided by the manufacturer of this vehicle to NHTSA in the part 565 submittal

Bus Type:

Bus Floor Configuration Type:

Bus Length:

Gross Vehicle Weight Rating: Class 2H: 9,001 - 10,000 lb (4,082 - 4,536 kg)

Drive Type:

Cylinders: 8

Engine Brake (HP):

Engine Manufacturer: GM

Primary Fuel Type: Gasoline

Engine Model: L96 - Engine Flexible Fuel, Iron

Secondary Fuel Type:Ethanol (E85)

Electrification Level:

Transmission Speed:

Transmission Style:

Engine Displacement (L): 6

Other Bus Info:

Airbags:

- **Front:** 1st Row (Driver and Passenger)
- **Knee:**
- **Side:** 1st Row (Driver and Passenger)

- **Curtain:** 1st and 2nd and 3rd Rows
- **Seat Cushion:**
- **Other Restraint Info:** Roof Side Airbag for all seating rows for vehicles with 3 or fewer seating rows; 1st, 2nd, and 3rd row for vehicles with 4 or more seating rows.

Plant Information: GMNA, WENTZVILLE, MISSOURI, UNITED STATES (USA)

All Vehicle details

NOTE: Any missing decoded values should be interpreted as NHTSA does not have data on the specific variable. Missing value should NOT be interpreted as an indication that a feature or technology is unavailable for a vehicle.

Group Name	Element	Value
	Suggested VIN	
	Error Code	0
	Possible Values	
	Additional Error Text	
	Error Text	0 - VIN decoded clean. Check Digit (9th position) is correct
	Vehicle Descriptor	██████████
General	Destination Market	
General	Make	CHEVROLET
General	Manufacturer Name	GENERAL MOTORS LLC
General	Model	Express
General	Model Year	2017
General	Plant City	WENTZVILLE
General	Series	3500
General	Trim	Passenger LT Ext
General	Vehicle Type	BUS

Group Name	Element	Value
General	Plant Country	UNITED STATES (USA)
General	Plant Company Name	GMNA
General	Plant State	MISSOURI
General	Trim2	
General	Series2	Van with seating exceeding 10 passengers
General	Note	
General	Base Price (\$)	
General	Non-Land Use	
Exterior / Body	Body Class	Van
Exterior / Body	Doors	
Exterior / Body	Windows	
Exterior / Body	Wheel Base Type	
Exterior / Body	Track Width (inches)	
Exterior / Dimension	Gross Vehicle Weight Rating From	Class 2H: 9,001 - 10,000 lb (4,082 - 4,536 kg)
Exterior / Dimension	Bed Length (inches)	
Exterior / Dimension	Curb Weight (pounds)	
Exterior / Dimension	Wheel Base (inches) From	
Exterior / Dimension	Wheel Base (inches) To	
Exterior / Dimension	Gross Combination Weight Rating From	

Group Name	Element	Value
Exterior / Dimension	Gross Combination Weight Rating To	
Exterior / Dimension	Gross Vehicle Weight Rating To	
Exterior / Truck	Bed Type	Not Applicable
Exterior / Truck	Cab Type	Not Applicable
Exterior / Trailer	Trailer Type Connection	Not Applicable
Exterior / Trailer	Trailer Body Type	Not Applicable
Exterior / Trailer	Trailer Length (feet)	
Exterior / Trailer	Other Trailer Info	
Exterior / Wheel tire	Number of Wheels	
Exterior / Wheel tire	Wheel Size Front (inches)	
Exterior / Wheel tire	Wheel Size Rear (inches)	
Interior	Entertainment System	
Interior	Steering Location	
Interior / Seat	Number of Seats	
Interior / Seat	Number of Seat Rows	
Mechanical / Transmission	Transmission Style	
Mechanical / Transmission	Transmission Speeds	
Mechanical / Drivetrain	Drive Type	
Mechanical / Drivetrain	Axles	

Group Name	Element	Value
Mechanical / Drivetrain	Axle Configuration	
Mechanical / Brake	Brake System Type	Hydraulic
Mechanical / Brake	Brake System Description	
Mechanical / Battery	Other Battery Info	
Mechanical / Battery	Battery Type	
Mechanical / Battery	Number of Battery Cells per Module	
Mechanical / Battery	Battery Current (Amps) From	
Mechanical / Battery	Battery Voltage (Volts) From	
Mechanical / Battery	Battery Energy (kWh) From	
Mechanical / Battery	EV Drive Unit	
Mechanical / Battery	Battery Current (Amps) To	
Mechanical / Battery	Battery Voltage (Volts) To	
Mechanical / Battery	Battery Energy (kWh) To	
Mechanical / Battery	Number of Battery Modules per Pack	
Mechanical / Battery	Number of Battery Packs per Vehicle	
Mechanical / Battery / Charger	Charger Level	

Group Name	Element	Value
Mechanical / Battery / Charger	Charger Power (kW)	
Engine	Engine Number of Cylinders	8
Engine	Displacement (CC)	6000
Engine	Displacement (CI)	366.1424645683
Engine	Displacement (L)	6
Engine	Engine Stroke Cycles	
Engine	Engine Model	L96 - Engine Flexible Fuel, Iron
Engine	Engine Power (kW)	
Engine	Fuel Type - Primary	Gasoline
Engine	Valve Train Design	
Engine	Engine Configuration	
Engine	Fuel Type - Secondary	Ethanol (E85)
Engine	Fuel Delivery / Fuel Injection Type	Sequential Fuel Injection (SFI)
Engine	Engine Brake (hp) From	
Engine	Cooling Type	
Engine	Engine Brake (hp) To	
Engine	Electrification Level	
Engine	Other Engine Info	

Group Name	Element	Value
Engine	Turbo	
Engine	Top Speed (MPH)	
Engine	Engine Manufacturer	GM
Passive Safety System	Pretensioner	
Passive Safety System	Seat Belt Type	Manual
Passive Safety System	Other Restraint System Info	Roof Side Airbag for all seating rows for vehicles with 3 or fewer seating rows; 1st, 2nd, and 3rd row for vehicles with 4 or more seating rows.
Passive Safety System / Air Bag Location	Curtain Air Bag Locations	1st and 2nd and 3rd Rows
Passive Safety System / Air Bag Location	Seat Cushion Air Bag Locations	
Passive Safety System / Air Bag Location	Front Air Bag Locations	1st Row (Driver and Passenger)
Passive Safety System / Air Bag Location	Knee Air Bag Locations	
Passive Safety System / Air Bag Location	Side Air Bag Locations	1st Row (Driver and Passenger)
Active Safety System	Anti-lock Braking System (ABS)	
Active Safety System	Electronic Stability Control (ESC)	
Active Safety System	Traction Control	

Group Name	Element	Value
Active Safety System	Tire Pressure Monitoring System (TPMS) Type	Direct
Active Safety System	Active Safety System Note	
Active Safety System	Auto-Reverse System for Windows and Sunroofs	
Active Safety System	Automatic Pedestrian Alerting Sound (for Hybrid and EV only)	
Active Safety System	Event Data Recorder (EDR)	
Active Safety System	Keyless Ignition	
Active Safety System	SAE Automation Level From	
Active Safety System	SAE Automation Level To	
Active Safety System / Maintaining Safe Distance	Adaptive Cruise Control (ACC)	
Active Safety System / Forward Collision Prevention	Crash Imminent Braking (CIB)	
Active Safety System / Lane and Side Assist	Blind Spot Warning (BSW)	
Active Safety System / Forward Collision Prevention	Forward Collision Warning (FCW)	

Group Name	Element	Value
Active Safety System / Lane and Side Assist	Lane Departure Warning (LDW)	
Active Safety System / Lane and Side Assist	Lane Keeping Assistance (LKA)	
Active Safety System / Backing Up and Parking	Backup Camera	
Active Safety System / Backing Up and Parking	Parking Assist	
Exterior / Bus	Bus Length (feet)	
Exterior / Bus	Bus Floor Configuration Type	
Exterior / Bus	Bus Type	
Exterior / Bus	Other Bus Info	
Exterior / Motorcycle	Custom Motorcycle Type	Not Applicable
Exterior / Motorcycle	Motorcycle Suspension Type	Not Applicable
Exterior / Motorcycle	Motorcycle Chassis Type	Not Applicable
Exterior / Motorcycle	Other Motorcycle Info	
Active Safety System / Forward Collision Prevention	Dynamic Brake Support (DBS)	
Active Safety System / Forward Collision Prevention	Pedestrian Automatic Emergency Braking (PAEB)	

Group Name	Element	Value
Active Safety System / 911 Notification	Automatic Crash Notification (ACN) / Advanced Automatic Crash Notification (AACN)	
Active Safety System / Lighting Technologies	Daytime Running Light (DRL)	
Active Safety System / Lighting Technologies	Headlamp Light Source	
Active Safety System / Lighting Technologies	Semiautomatic Headlamp Beam Switching	
Active Safety System / Lighting Technologies	Adaptive Driving Beam (ADB)	
Active Safety System / Backing Up and Parking	Rear Cross Traffic Alert	
Active Safety System / Backing Up and Parking	Rear Automatic Emergency Braking	
Active Safety System / Lane and Side Assist	Blind Spot Intervention (BSI)	
Active Safety System / Lane and Side Assist	Lane Centering Assistance	

Using NHTSA's VIN Decoder to Identify a Vehicle's Plant of Manufacture

Among the information NHTSA's VIN decoder provides is information about the vehicle's plant of manufacture. After searching a VIN, you'll see the build plant and country for the vehicle in question. Refer to the "Plant Information" section at the bottom of the results.

More Information

The information displayed through NHTSA's VIN decoder is reported by the manufacturer. If you have further questions regarding this information, **please contact the vehicle manufacturer**. In addition, more information may be available on a label affixed to the vehicle. NHTSA's Part 583 webpage provides more information about this label.

If you are using NHTSA's VIN decoder to get information regarding the U.S. Electric Vehicle Tax Credit, **please refer to information released by the U.S. Department of Energy, U.S. Department of the Treasury and Internal Revenue Service, and these FAQs.**

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[ems.gov](#)

1200 New Jersey Avenue, SE
Washington, DC 20590

1-888-327-4236

1-800-424-9153 (TTY)



Attachment 8

California

USA

DRIVER LICENSE



DL

EXP

LN ZAFRA

FN LIVENCIO JAMES

DOB

CLASS C

END NONE

SEX

HGT

DD

HAIR

WGHT

EYES

ISS





CLASS: C - Veh w/GVWR 526000,
ENDORSEMENTS: None



This license is issued as a license to
drive a motor vehicle. It does not
establish eligibility for employment,
voter registration, or public benefits.

