



California Public
Utilities Commission

Monthly Activity Report

CONSUMER PROTECTION AND
ENFORCEMENT DIVISION

May 2024

Contents

- TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)..... 1
 - Processing Carrier Applications..... 1
 - Docket Activity..... 4
 - Joint Agency Collaboration/Outreach/Training 6
- TRANSPORTATION ENFORCEMENT BRANCH (TEB)7
 - Transportation Safety Management System..... 7
- UTILITIES ENFORCEMENT BRANCH (UEB)12
 - Monthly Highlights 12
 - Key Activities..... 12
 - Citations/Fines/Reparation 13
 - Compliance with Ordering Paragraphs..... 15
 - UEB-Related Proceedings 15
 - Outreach/Training/Other Activities 16

TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB’s Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers’ CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. TLAB’s Analysis Section functions as the Commission’s subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

Processing Carrier Applications

TLAB’s Transportation Licensing Section is processing and managing applications for over 7,600 carriers throughout California. Items processed in May 2024 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

Total Permits and Certificates. Figure 1 shows the total number of operating authorities (active and suspended) by month.

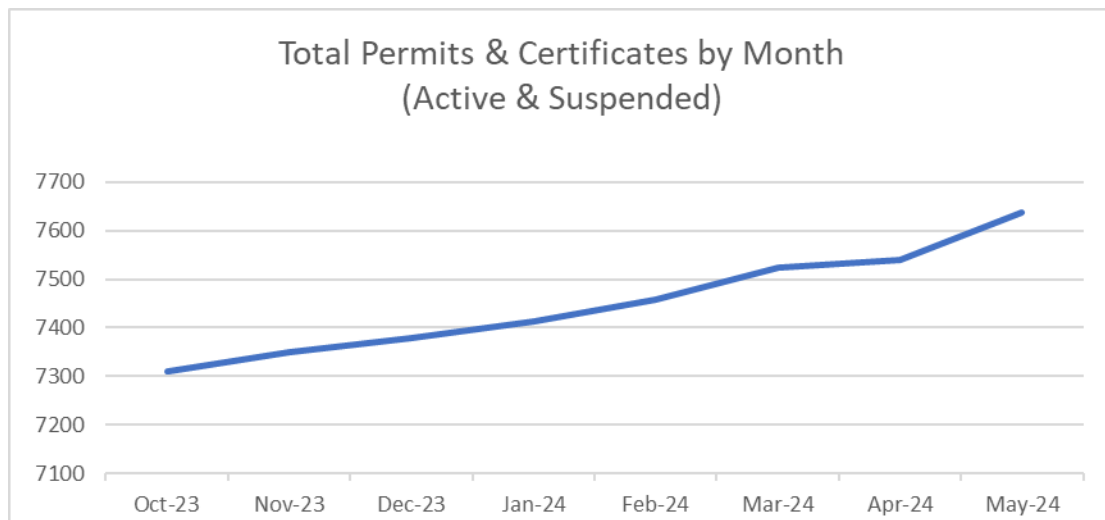


Table 1. Permits and Certificates by Category

Permits and Certificates by Category. The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

| Carrier Type | Current Total |
|--------------------------------|---------------|
| Transportation Charter Party | 7,498 |
| Passenger Stage Corporation | 101 |
| Vessel Common Carrier | 14 |
| Transportation Network Company | 19 |
| Autonomous Vehicle | 5 |

Figure 2. Monthly Completions of Permit Categories

Monthly Completions of Permit Categories. In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the application numbers of each category completed by month.

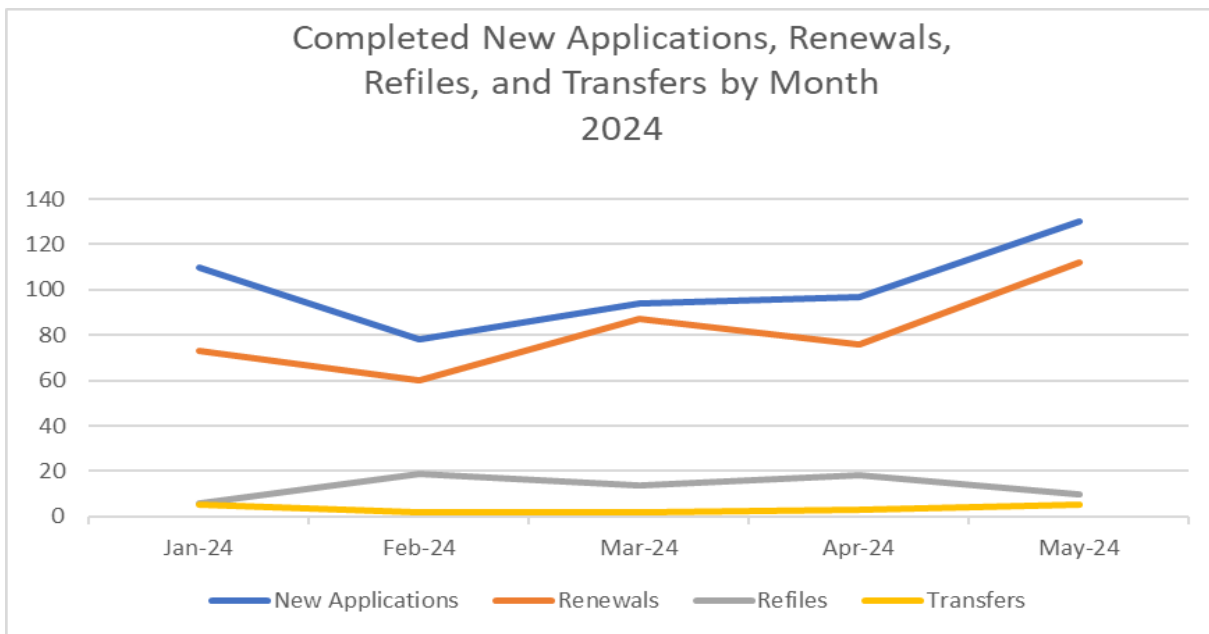


Figure 3. Suspensions and Revocations by Month

Suspensions and Revocations. Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or to file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.

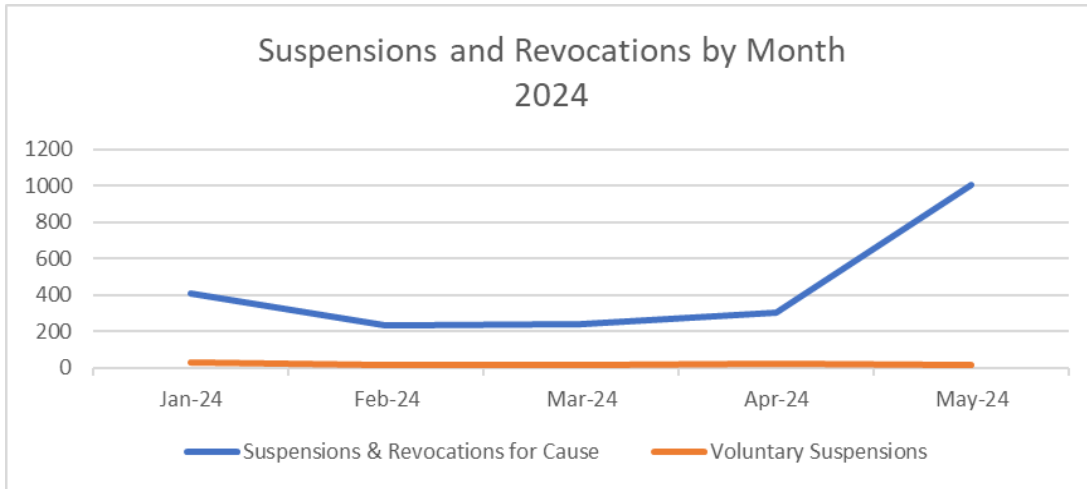
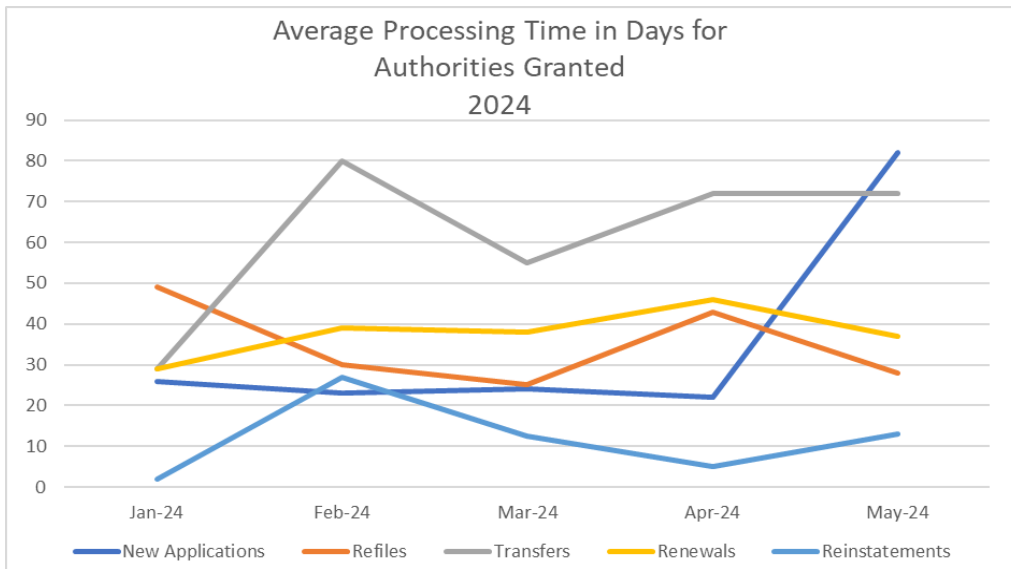


Figure 4. Average Processing Times

Average Processing Times. The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier’s insurance provider; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for modified limousines and vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.



Docket Activity

Current Policy Proceedings. The Transportation Analysis Section supports three current proceedings. R.12-12-011 develops regulations relating to transportation network companies and autonomous vehicles. R.19-02-012 implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. R.21-11-004 implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

1) [R.12-12-011](#) / TNC Rulemaking / Mason & Chiv / Baker

- a) **Order to Show Cause.** On December 1, the Joint Assigned Commissioners and Assigned Administrative Law Judges (ALJ) issued a ruling ordering Cruise to show cause why it should not be sanctioned by the Commission for failing to provide complete information and for making misleading public comments regarding a pedestrian collision on October 2, 2023 and its subsequent interactions with the Commission. In response to an email request from Cruise, the assigned ALJ extended Cruise’s deadline to provide a response by January 12, 2024. Cruise responded with a Motion for Settlement which was discussed at an ALJ hearing on February 6. Responses to this motion were filed by the City of San Francisco on February 29, which Cruise replied to on March 6. The matter is still pending.
- b) **Unaccompanied Minor Transportation** – Uber filed a motion on March 14 seeking clarification regarding whether and how CPUC rules pertain to their new service offering targeted at providing rides to unaccompanied teenagers. The rules in question concern whether a service “primarily” transports minors. HopSkipDrive, a company which has been determined to primarily transport minors, filed a response to Uber’s motion on March 29 stating that the CPUC should not use the

“primary” distinction and that enhanced background check requirements should apply to any company that transports minors. Uber filed a reply to HopSkipDrive’s response on April 8. There was no activity on this issue in May.

2) [R.19-02-012](#) / **TNC Access Rulemaking / Chiv / Baker**

a) No docket activity.

3) [R.21-11-014](#) / **Clean Miles Standard / Mason, Goldberg / Reynolds**

b) The Proceeding was reassigned from ALJ Wang to ALJs Robert Mason and Sasha Goldberg.

Applications for Rehearing of Autonomous Vehicle Resolutions. On September 14, the City and County of San Francisco filed applications for rehearing of two resolutions authorizing Cruise and Waymo to expand driverless passenger service; A.23-09-015 (Waymo Resolution TL-19144) was denied on November 8 and A.23-09-014 (Cruise Resolution TL-19145) is still pending.

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. Passenger Stage Corporations (PSCs) are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. Vessel Common Carriers (VCCs) are carriers that transport persons or property between points in the State. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- **A.24-02-006** / Application of AMC Bus, Inc., dba Limousines, for authority to operate as a scheduled passenger stage corporation between points in the Counties of San Diego, Riverside, Orange, Los Angeles, San Bernardino, Kern, Tulare, Fresno, Madera, Merced, Stanislaus, San Joaquin, Sacramento, Santa Barbara, San Luis Obispo, Monterey, San Benito, and Santa Clara and to establish a Zone of Rate Freedom (ZORF) fare structure. / **05/13/2024 Motion granted for leave to file confidential information under seal.**
- **A.24-05-021** / Application of INTREPIDOS LLC for authority to operate as an on-call Passenger Stage Corporation between points in SAN FRANCISCO and SAN FRANCISCO INTERNATIONAL AIRPORT and to establish a Zone of Rate Freedom. / **05/07/2024 Application filed.**
- **A.24-05-016** / Application of CATALINA PASSENGER SERVICE, INC. (VCC-47), a California Corporation, to increase the baseline rates for its vessel common carrier service and to obtain a Zone of Rate Freedom. / **05/20/2024 Application filed.**
- **A.24-05-017** / Application of BALBOA ISLAND FERRY, INC. (VCC-2), a California Corporation, to increase the baseline rates for its vessel common carrier service and to obtain a Zone of Rate Freedom. / **05/20/2024 Application filed.**

Joint Agency Collaboration/Outreach/Training

Joint Agency Collaboration. Information sharing and collaboration with other transportation agencies is a critical part of TLAB’s work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles Standard
- Monthly TLAB and Department of Motor Vehicles Autonomous Vehicles meeting
- Monthly TLAB Meeting w/ California Highway Patrol

Outreach and Education. TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

Training. TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- New Employee Training
- Supervisory Development Training
- Cybersecurity Training
- Harassment Prevention and Diversity and Bias Awareness Training
- Leadership Training

TRANSPORTATION ENFORCEMENT BRANCH (TEB)

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carriers of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB conducts our core safety assurance through compliance inspections, investigations, and enforcement activities. TEB promotes safety by conducting outreach activities for passenger carriers, training for law enforcement on applicable General Order regulations, and reviews all public complaints that it receives.

Consistent with the Commission’s Strategic Directives¹ and Enforcement Policy,² TEB developed and utilizes a Safety Management System that is implemented through the following pillars: Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

Transportation Safety Management System

TEB reports the following progress for May 2024 for the following program elements.

Transportation Safety Assurance – Assuring the Commission’s regulated entities comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Field Operations, and related Enforcement Activities.

- Transportation Enforcement Field and Airport Operations:
 - » Cross Border Xpress
 - » Morgan Hill
 - » Stockton Airport
 - » Disneyland
 - » Monterey Airport
 - » San Diego
 - » Napa BottleRock

¹ [CPUCs Strategic Directives \(ca.gov\)](#)

² [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)

- **Formal Enforcement Proceedings:**
 I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ Lirag/Commissioner Baker. On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or other applicable rules and regulations. The statutory deadline in this proceeding has been extended to September 30, 2024.
 - » On December 11, 2023, the case was reassigned to ALJ Rafael L. Lirag.
 - » On March 7, 2024, Commissioner Matthew Baker was reassigned to the OII.
- **Transportation Safety Complaint Referrals:**
 - » Effective June 16, 2023, the Consumer Affairs Branch (CAB) is responsible for all transportation-related complaints. CAB now processes transportation complaints, maintains consumer complaint statistics, and refers complaints that require further investigation to TEB. For the month of May 2024, TEB received a total of 15 complaints from CAB and other sources:

Table 2. Transportation Safety Complaint Referrals

| Complaints Referred By: | Received |
|---|----------|
| CAB | 5 |
| Transportation Licensing and Analysis Branch (TLAB) | 5 |
| Safety Enforcement Division (SED) Whistleblower | 3 |
| Fiscal Audits | 1 |
| California Highway Patrol (CHP) | 1 |

Transportation Risk Management – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates. Continued monitoring of information, including but not limited to data obtained from field enforcement operations for emerging trends and any associated risks.

Transportation Safety Promotion – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- Round Table Meeting with Greater California Livery Association (GCLA) on May 9, 2024, in Sacramento.

Table 3. TEB Enforcement Activities³

| 12 Month Enforcement Activity | Jan 2024 | Feb 2024 | Mar 2024 | April 2024 | May 2024 | June 2024 | July 2024 | Aug 2024 | Sept 2024 | Oct 2024 | Nov 2024 | Dec 2024 | Total |
|---|----------|----------|----------|------------|----------|-----------|-----------|----------|-----------|----------|----------|----------|-------|
| Beginning Investigations Balance | 98 | 91 | 128 | 133 | 125 | | | | | | | | N/A |
| (+) New Investigations | 15 | 41 | 17 | 16 | 18 | | | | | | | | 107 |
| (-) Closed Investigations | 22 | 4 | 12 | 24 | 21 | | | | | | | | 83 |
| Ending Investigations Balance | 91 | 128 | 133 | 125 | 122 | | | | | | | | N/A |
| Investigations Open Longer than 6 Months | 11 | 14 | 13 | 8 | 21 | | | | | | | | N/A |
| % Of investigations Open Longer than 6 Months | 12% | 11% | 10% | 6% | 17% | | | | | | | | N/A |
| Cease and Desist Notices | 5 | 12 | 13 | 19 | 18 | | | | | | | | 67 |
| Warning Letters | 3 | 8 | 6 | 10 | 13 | | | | | | | | 40 |
| Citations | 9 | 2 | 6 | 4 | 9 | | | | | | | | 30 |
| Vehicle Impounds | 5 | 0 | 0 | 1 | 1 | | | | | | | | 7 |

³ Effective January 2024, TEB will submit data based on the calendar year.

Table 4. TEB Fines Assessed from Investigations

| Date | Citations/Fines |
|---------------------------|-----------------|
| January 2024 – April 2024 | \$200,000 |
| May 2024 | \$61,000 |
| Cumulative 2024 | \$261,000 |

Table 5. Citation Appeal Proceedings

| Docket No. | Entity | Status |
|-------------|--|--|
| K.22-11-012 | Edwin Torres, North Hollywood, unlicensed (PSG-5685) | Citation T.22-10-001 served October 24, 2022. Appeal Filed November 10, 2022. On February 7, 2023, CPED attended an ADR/Mediation, but CPED subsequently decided to withdraw from any further mediation sessions. On February 21, 2024, a new ALJ, Andrew Dugowson was assigned. On May 13, 2024, ALJ Dugowson set a remote status conference for July 15, 2024. |
| K.23-04-007 | Lkhavasuren Dulmaa, Moraga, unlicensed. (PSG 5804) | Citation T.23-02-002 for \$2,000 served on February 16, 2023. Appealed on April 12, 2023. ALJ Sumner Matthews assigned case on April 18, 2023. On October 11, 2023, ALJ Matthews will send both parties motion to jointly withdraw citation. Awaiting document from ALJ Matthews. |
| K.23-12-007 | Sierra Bravo Enterprises LLC dba Jump on The School Bus, Gavito (TCP 28446) PSG-5884 | Citation Number T.23-10-003 issued on October 20, 2023, and received October 24, 2023, in the amount of \$4,000. Appeal filed by carrier on December 01, 2023. On May 20, 2024, ALJ Division passed Resolution ALJ-457, which resolves the Appeal of Citation. The proceeding is closed. |
| K.23-12-016 | Thorne Transportation Services (PSG-5955) | Citation T.23-11-001 served November 1, 2023. Filed December 22, 2023. PHC was on April 26, 2024. Pending ruling from ALJ. |
| K.24-04-007 | Bauer’s Hotel Shuttle LLC, San Francisco. Active (TCP 28103) | Citation T.24-03-001 Served March 26, 2024. Filed April 15, 2024. ALJ Patrick Petersen was assigned on April 23, 2024. |

Table 6. TEB Field and Airport Operations – Total Vehicles Observed⁴

| Month | Transportation Charter-Party (TCP) | Transportation Network Companies (TNC) | Passenger Stage Corporations (PSC) |
|---------------|------------------------------------|--|------------------------------------|
| January 2024 | 33 | 51 | 0 |
| February 2024 | 22 | 7 | 1 |
| March 2024 | 63 | 3 | 0 |
| April 2024 | 93 | 90 | 0 |
| May 2024 | 152 | 84 | 0 |

Table 7. Joint Operations with Law Enforcement Agencies

| Agency | Operation |
|--|--|
| Cross Border Xpress (CBX) Airport Security | CBX TCP/PSC Passenger Carrier Joint Operation. |
| California Highway Patrol | Disneyland TCP/PSC Passenger Carrier Joint Operation. |
| Napa District Attorney | Napa BottleRock TCP/PSC Passenger Carrier Joint Operation. |

⁴ Effective January 2024, TEB will submit data based on the calendar year.

UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

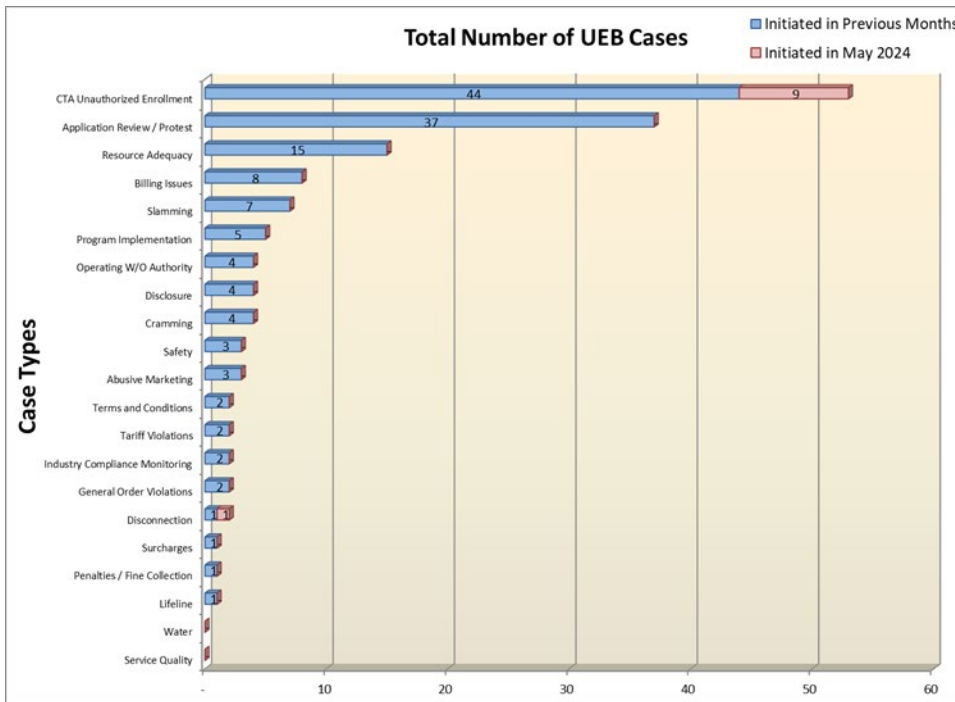
Monthly Highlights

- **Desert Community Energy (DCE) RA Citation Appeal (K.24-01-013):** On May 10, 2024, CPED and DCE filed the Joint Response on disputed facts, discovery, and proposed schedule pursuant to ALJ Kelly's March 21, 2024 Ruling.
- **Foothill Education Technology Partnership (FETP) Administrative Enforcement Order (AEO) (H.24-02-005):** On May 21, 2024, ALJ Gerald Kelly issued an email ruling granting CPED's motion to Amend Administrative Enforcement Order CPUC-12-AEO. As amended, the AEO shall read: "Based on all of the factors outlined above, a fine of \$7,000 and a ban against FETP and its CEO, Creighton Grenoble, from benefiting from or participating in any Commission program for a period no less than seven years is reasonable and appropriate under Resolution M-4846."
- **Desert Community Energy (DCE) RA Citation Appeal (K.23-05-017):** On May 28, 2024, the Commission issued revisions to draft resolution ALJ-459, addressing DCE's April 20, 2024 Comments on the draft resolution. There is no change to the findings of facts, conclusions of law, and ordering paragraphs.
- **San Diego Community Power (SDCP) RA Citation Appeal (K.24-05-026):** On May 30, 2024, SDCP filed a Notice of Appeal to Citation E-4195-0173 in the amount of \$10,000. SDCP requests that the points assessed be removed because its final deficiency is below one percent of its System RA requirement.

Key Activities

UEB is working on a total of 156 cases. Investigations center primarily on Core Transport Agent (CTA) Unauthorized Enrollment, Application Review/Protest and Resource Adequacy. UEB's cases come from a variety of sources, with Inter-Division referrals and UEB's own scanning activities playing key roles.

Figure 5. UEB Total Number of Cases by Type as of May 31, 2024



Citations/Fines/Reparation

In the month of May 2024, UEB issued citations against 3 CTAs totaling \$4,000 (details in Table 9 below). Cumulative 2024 fines, reparations and penalties imposed are shown below.

Table 8. UEB Fines, Reparations, and Penalties

| Date | Citations/Fines/Reparation |
|-----------------------|----------------------------|
| January to April 2024 | \$6,364,356 |
| May 2024 | \$4,000 |
| Cumulative 2024 | \$6,368,356 |

- Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities’ (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029, 22-06-050 and 23-06-029. In May 2024, UEB received a Notice of Appeal (K.24-05-026) for citation E-4195-0173.

- Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules in D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California’s large investor-owned utilities (IOUs).
- Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In May, UEB reviewed 159 CTA-related complaints received by the Consumer Affairs Branch (CAB) in April 2024 and identified 31 needing investigation for potential unauthorized enrollment. Staff issued 9 data requests for proof of enrollment authorizations. UEB received proof of enrollment authorizations for 12 customers; 1 customer did not have sufficient information in the CIMS database to further investigate and 1 customer did not respond to staff’s request for more information. Currently, staff is contacting customers to confirm the legitimacy of the proof of authorizations. Therefore, staff’s investigation is still ongoing.

On May 8, 2024, UEB issued Vista Energy Marketing, L.P Citation No. UEB-003-0191 in the amount of \$1,000. On May 16, 2024, UEB issued Wave Energy, LLC Citation No. UEB-003-0192 in the amount of \$1,000. On May 17, 2024, UEB issued AAA Natural Gas Citations No. UEB-003-0193 – 0194 in the amount of \$2,000.

Table 9. UEB CTA-Related Complaints

| Month Received | CTA-Related Complaints | | Data Requests Issued | Proof of Authorization Obtained | Citations Issued | Cease and Desist Letters Issued |
|----------------|------------------------|-------------------------|----------------------|---------------------------------|------------------|---------------------------------|
| | Total Reviewed | Unauthorized Enrollment | | | | |
| May | 159 | 31 | 9 | 7 | 4 | 1 |

Table 10. UEB CTA Citations

| Citation # | Date Issued | Company | Citation Amount | Date Due | Status |
|--------------|-------------|-----------------------------|-----------------|----------|---------|
| UEB-003-0191 | 5/8/2024 | Vista Energy Marketing, L.P | \$1,000 | 6/7/24 | Pending |
| UEB-003-0192 | 5/16/2024 | Wave Energy, LLC | \$1,000 | 6/17/24 | Pending |

| Citation # | Date Issued | Company | Citation Amount | Date Due | Status |
|---------------------|-------------|-----------------|-----------------|----------|---------|
| UEB-003-0193 - 0194 | 5/17/2024 | AAA Natural Gas | \$2,000 | 6/17/24 | Pending |

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPS tracker for the month of May. UEB was responsible for 41 separate Ordering Paragraphs. As of May 2024, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.

UEB-Related Proceedings

Table 11. UEB-Related Proceedings

| Proceeding | Description | ALJ | Commissioner |
|-------------|---|-------|--------------|
| R.18-07-005 | Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs. | Kelly | Houck |
| K.19-03-024 | Appeal of San Jose Clean Energy to Citation E-4195- 0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division. | Kim | N/A |
| K.21-11-018 | Appeal of Shell Energy North America to citation E-4195-113 issued on October 21, 2021 by Consumer Protection & Enforcement Division. | Cai | N/A |

| | | | |
|-------------|--|----------|---------|
| K.23-05-017 | Appeal of Desert Community to citation E-4195-133 issued on April 17, 2023 by Consumer Protection & Enforcement Division. | Chiv | N/A |
| I.22-04-005 | Order Instituting Investigation on the Commission’s Own Motion into MetroPCS California LLC Failure to Remit Prepaid Mobile Telephony Service Surcharges and User Fees | Mason | Houck |
| I.22-10-007 | Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program | Mason | Shiroma |
| A.22-11-011 | Application of Kloud Communications, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013. | Wilson | Shiroma |
| K.23-11-015 | Appeal of Silicon Valley Clean Energy to citation E-4195-143 issued on October 27, 2023 by Consumer Protection & Enforcement Division. | Goldberg | N/A |
| K.24-01-013 | Appeal of Desert Community Energy to citation E-4195-156 issued on December 20, 2023 by Consumer Protection & Enforcement Division. | Kelly | N/A |
| K.24-02-001 | Appeal of Desert Community Energy to citation E-4195-157 issued on January 3, 2023 by Consumer Protection & Enforcement Division. | Chiv | N/A |
| H.24-02-005 | Request of FETP For Hearing on AEO for Violation of California Teleconnect Fund Program Rules. | Kelly | N/A |
| K.24-05-026 | Appeal of San Diego Community Power to citation E-4195-0173 issued on April 30, 2024 by Consumer Protection & Enforcement Division | N/A | N/A |

Outreach/Training/Other Activities

SNAP Summary: On May 16, 2024, the Federal Communications Commission provided an overview of its Net Neutrality item adopted in April 2024. The ruling restored Net Neutrality and set national standards for broadband reliability, security and consumer protection.