

# Voice Options Program

## Monthly Summary

May 1 - 31, 2024

### Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 3,052 individuals through short-term loan into the long-term device process.
- Processed grant amendments with providers for next fiscal year.
- Attended the Equipment Program Advisory Committee (EPAC) and Deaf and Disabled Telecommunications Program (TADDAC) joint committee meeting on Friday, May 17, 2024.
- Completed a refresher invoice training with United Cerebral Palsy of San Diego.
- Created a job posting for VOP analyst position (Tim's replacement)
- Interviewed candidates for VOP/AT Staff Services Manager I position.
- Processed invoices and provided technical assistance to providers.

### Completed Dataset Statistics: Summary July 2023- May 2024

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 1,128 consumers completed the short-term loan and entered the long-term device process.
- In May 2024, 251 individuals completed the short-term loan and entered into the long-term device process.
- 57 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 6 percent medical providers, 13 percent regional centers and 5 percent by friend or family.
- 57 percent of consumers made telephone calls during the short-term loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

## Region Long-Term Devices: Summary July 2023-May 2024

Region	Counties	Number of LTD's completed
<b>Region 1</b>	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	91
<b>Region 2</b>	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	51
<b>Region 3</b>	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	61
<b>Region 4</b>	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	52
<b>Region 5</b>	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	37
<b>Region 6</b>	Fresno, Inyo, Kern, Kings, Tulare	34
<b>Region 7</b>	Riverside and San Bernardino	89
<b>Region 8</b>	Los Angeles	102
<b>Region 9</b>	Orange	74
<b>Region 10</b>	Imperial and San Diego	105
<b>Total</b>		<b>697</b>

## Consumer Statistics from Completed Datasets (110) July 2023-May 2024

### Preference for Speech Generating Applications

- 44% Proloquo2Go
- 42% Touch Chat HD
- 6% Go TALK NOW PLUS
- 5% LAMP
- 2% Proloquo4Text
- 1% Predictable
- 1% TD Snap
- 0% Predictable Spanish

### Demographics

- 44% Hispanic/Latinx
- 26% Caucasian/White
- 9% Southeast Asian
- 8% African American/Black
- 6% Asian/Pacific
- 3% Decline to state
- 2% South East Indian
- 1% Native American
- 1% Pacific Islander

### Gender

- 69% Male
- 29% Female
- 3% Decline to State

### Age

- 53% Age 0 to 6
- 26% Age 7 to 17
- 7% Age 23 to 29
- 7% Age 18 to 22
- 4% Age 30 to 39
- 2% Age 60 or Older
- 2% Age 40 to 49
- 1% Age 50 to 59

### Disability Type

- 56% Autism
- 15% Speech Delay
- 10% Developmental Disability
- 5% Apraxia
- 3% Down Syndrome/T-21
- 4% Cerebral Palsy
- 2% Aphasia
- 3% Other

### Authorized by

- 83% Speech-Language Pathologist
- 5% Family Physician
- 4% Rehabilitation Counselor
- 4% State Agency
- 3% Developmental Pediatrician
- 1% Licensed Physician Asst.
- 1% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist