

Voice Options Program

Monthly Summary

February 1 – February 29, 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 2,819 individuals through short-term loan into the long-term device process.
- Attended the Equipment Program Advisory Committee (EPAC) on Friday, February 12th and provided program updates.
- Attended the Deaf and Disabled Telecommunications Program (TADDAC) on Friday, February 26th and provided program updates.
- Continued working internally within DOR to ensure TD Snap applications are installed on all short-term loan devices.

Completed Dataset Statistics: Summary July 2023-February 2024

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 650 consumers completed the short-term loan and entered the long-term device process.
- In February 2024, 87 individuals completed the short-term loan and entered into the long-term device process.
- 84 percent of VOP referrals are made by Licensed Speech-Language Pathologists and five percent are made by a Family Physician, four percent are referred by a state agency, three percent of the referrals are made by a Rehabilitation Counselor and a Developmental Pediatrician.
- 57 percent of consumers made telephone calls during the short-term loan period. 100 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

Region Long-Term Devices: Summary July 2023-February 2024

Region	Counties	Number of LTD's Distributed
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	44
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	32
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	28
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	31
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	23
Region 6	Fresno, Inyo, Kern, Kings, Tulare	20
Region 7	Riverside and San Bernardino	40
Region 8	Los Angeles	53
Region 9	Orange	46
Region 10	Imperial and San Diego	55
Total		372

January 1, 2024 through February 29, 2024

Region	Counties	Number of LTD's Distributed	Number Allocated	Differential
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	14	30	16
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	12	24	12
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	12	24	12
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	7	30	23
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	8	30	22
Region 6	Fresno, Inyo, Kern, Kings, Tulare	10	24	14
Region 7	Riverside and San Bernardino	14	28	14
Region 8	Los Angeles	8	32	24
Region 9	Orange	17	24	7
Region 10	Imperial and San Diego	22	28	6
Totals		124	274	150

Consumer Statistics from Completed Datasets (123) July 2023-February 2024

Preference for Speech Generating Applications

- 45% Proloquo2Go
- 41% Touch Chad HD
- 6% Go TALK NOW PLUS
- 4% LAMP
- 2% Proloquo4Text
- 1% Predictable
- 0% Predictable Spanish
- 0% TD Snap

Demographics

- 44% Hispanic/Latinx
- 27% Caucasian/White
- 8% Southeast Asian
- 7% Asian Pacific
- 7% African American/Black
- 2% Decline to state
- 2% South East Indian
- 1% Native American
- 1% Pacific Islander

Gender

- 69% Male
- 28% Female
- 3% Decline to State

Age

- 50% Age 0 to 6
- 26% Age 7 to 17
- 9% Age 23 to 29
- 6% Age 18 to 22
- 4% Age 30 to 39
- 2% Age 60 or Older
- 2% Age 40 to 49
- 1% Age 50 to 59

Disability Type

- 55% Autism
- 15% Speech Delay
- 9% Developmental Disability
- 5% Apraxia
- 4% Down Syndrome/T-21
- 4% Cerebral Palsy
- 3% Aphasia
- 3% Other

Authorized by

- 84% Speech-Language Pathologist
- 5% Family Physician
- 4% Rehabilitation Counselor
- 3% Developmental Pediatrician
- 3% State Agency
- 1% Licensed Physician Asst.
- 0% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist