

***Transportation
Enforcement Branch
Monthly Data Report***

California Public Utilities Commission | September 2016

Table of Contents

INTRODUCTION AND SUMMARY	1
ENFORCEMENT ACTIVITY	1
<i>Citations and Fines</i>	2
<i>Consumer Intake Unit</i>	3
APPLICATION AND PERMIT ACTIVITY	4

INTRODUCTION AND SUMMARY

The Transportation Enforcement Branch (TEB) carries out the Commission’s regulatory and safety oversight over for-hire passenger carriers (limousines, airport shuttles, charter and scheduled bus operators, and transportation network companies) and moving companies. The Commission also regulates the services and rates of vessel common carriers, which transport passengers or property by vessel within California. Authority over intrastate air carriers, for-hire vessel carriers, interstate passenger and household goods carriers, and intrastate private carriers of passengers is limited to registration of operations and filing evidence of liability insurance.

In September 2016, TEB staff worked on a total of 171 enforcement cases, collected over \$23,000 in fines, and processed more than 9,000 individual licensing actions, including new and renewal applications, changes to equipment lists, suspensions, revocations, and reinstatements from suspension or revocation.

ENFORCEMENT ACTIVITY

TEB is working on a total of 169 cases. Investigations center on illegal carriers or violations of the Public Utilities Code, General Orders or Commission decisions. TEB’s cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB’s inspections or own initiative.

In September 2016, TEB closed 30 cases and initiated 37 new cases.

Enforcement Action	Passenger Carriers	Household Hoods
Investigations Initiated	21	16
Investigations Completed	20	10
Cease and Desist Orders	14	7
Open Investigations as of 9/30/16	97	65

CITATIONS AND FINES

Through investigations, TEB issued citations for \$30,000 in September 2016. Year-to-date fines total \$228,000.

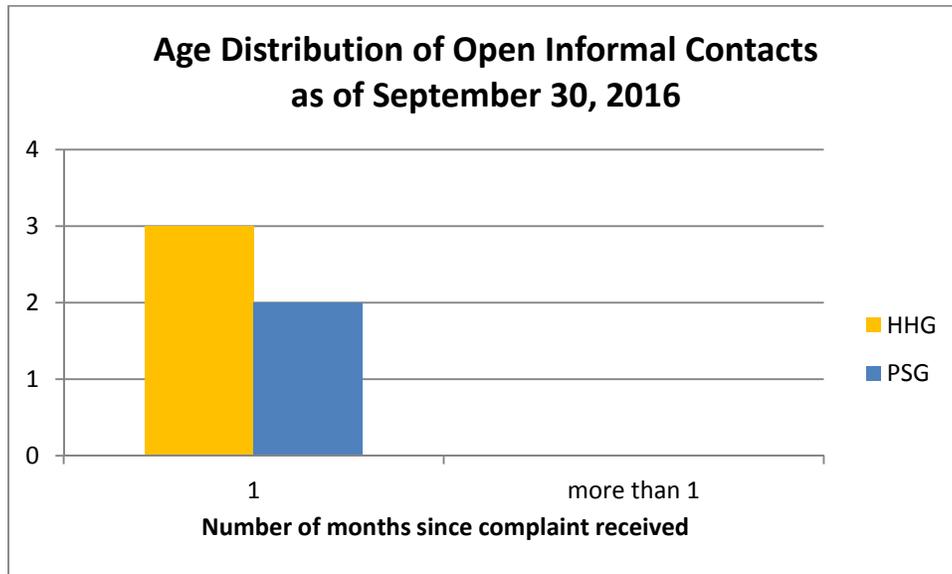
Date	Fine Amount
September 2016	\$30,000
January 1 – September 30, 2016	\$228,000

TEB collected \$1,000 worth of fines at Los Angeles International Airport (LAX).

LAX Onsite Citation Program (Passenger Carriers only)	
CPUC Citations	1
LAX PD Citations	2
Vehicles Impounded	1
Fines Collected	\$1,000

CONSUMER INTAKE UNIT

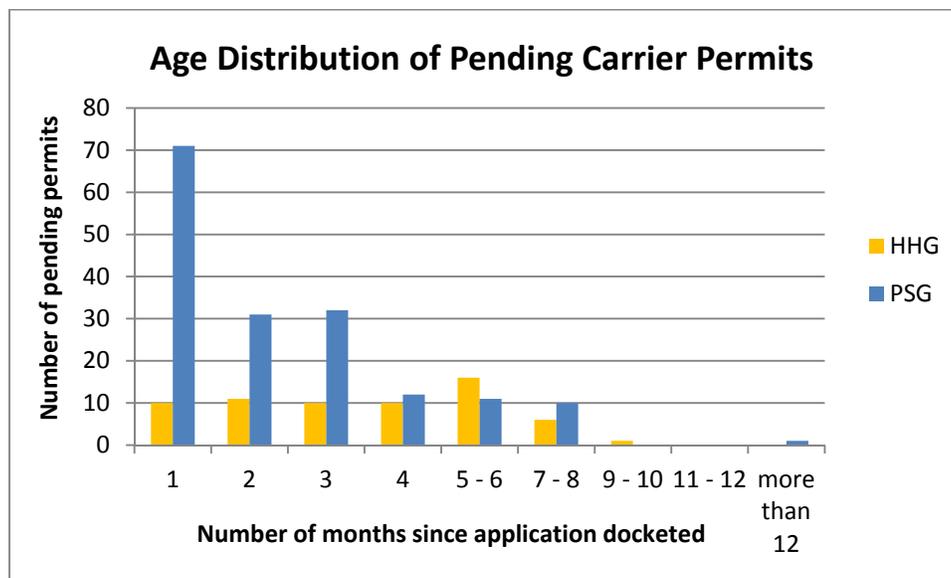
In September 2016, the TEB Consumer Intake Unit (CIU) received a total of 54 complaints against household goods (HHG) and passenger carrier (PSG) companies. CIU resolved all but one complaint within 30 days and recovered over \$2,800.00 for consumers. The below chart shows the “age” (i.e., number of months since complaint was received) of open complaints, as of September 30, 2016.



APPLICATION AND PERMIT ACTIVITY

TEB received a total of 360 applications (including new, renewal, refile and transfer) and issued 388 permits during September 2016. TEB suspended 536 carriers' authorities, and revoked 81 authorities; reinstated 352 permits from suspension or revocation. TEB also processed 608 changes to carriers' equipment lists, and transmitted 226 bus terminal inspection notices to the California Highway Patrol. As of September 30, 2016, 666 applications await action by the CHP (inspections) or DMV (pull notice enrollment).

Type of Activity	Passenger Carrier	Household Goods
New Applications Received	87	7
Renewal Applications Received	189	0
Refile Applications Received	14	1
Transfer Applications Received	2	1
Permits Issued	370	12
Permits Suspended	358	25
Permits Revoked	72	12
Permits Reinstated (from suspension/revocation)	252	40
Applications awaiting action by DMV and/or CHP	533	77
Carrier-initiated suspensions	26	
Carrier-initiated revocations	13	
Vehicles Added/Deleted	468	
Address and Business Name Changes	65	
Terminal Inspection Notices Sent to CHP	198	
Total Active/Suspended Authorities as of 8/31/16	8516	1072



TEB issued deficiency letters to three TNC applicants and reviewed one new TNC application during September 2016.

Date received	TNC DBA	Carrier#	Application Status
7/27/2016	Whip Rideshares Inc.	PSG0036694	September 7, 2016 – Final deficiency letter sent.
7/27/2016	Easy Taxi Inc.	PSG0036698	September 28, 2016 -- Final deficiency letter sent.
7/27/2016	Kidscoolride US, LLC	PSG0036699	September 28, 2016 -- Final deficiency letter sent.
9/29/2016	California Metro Transit, Inc.	PSG0036890	September 29, 2016 – Application reviewed.