

***Transportation
Enforcement Branch
Monthly Data Report***

California Public Utilities Commission | July 2016

Table of Contents

INTRODUCTION AND SUMMARY	1
ENFORCEMENT ACTIVITY	1
<i>Citations and Fines</i>	2
<i>Consumer Intake Unit</i>	3
APPLICATION AND PERMIT ACTIVITY	4

INTRODUCTION AND SUMMARY

The Transportation Enforcement Branch (TEB) carries out the Commission’s regulatory and safety oversight over for-hire passenger carriers (limousines, airport shuttles, charter and scheduled bus operators, and transportation network companies) and moving companies. The Commission also regulates the services and rates of vessel common carriers, which transport passengers or property by vessel within California. Authority over intrastate air carriers, for-hire vessel carriers, interstate passenger and household goods carriers, and intrastate private carriers of passengers is limited to registration of operations and filing evidence of liability insurance.

In July 2016, TEB staff worked on a total of 173 enforcement cases, collected over \$21,900 in fines, and processed more than 9,000 individual licensing actions, including new and renewal applications, changes to equipment lists, suspensions, revocations, and reinstatements from suspension or revocation.

ENFORCEMENT ACTIVITY

TEB is working on a total of 173 cases. Investigations center on illegal carriers or violations of the Public Utilities Code, General Orders or Commission decisions. TEB’s cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB’s inspections or own initiative.

In July 2016, TEB closed 19 cases and initiated 19 new cases.

Enforcement Action	Passenger Carriers	Household Hoods
Investigations Initiated	11	8
Investigations Completed	10	9
Cease and Desist Orders	11	10
Open Investigations as of 7/31/16	105	66

CITATIONS AND FINES

Through investigations, TEB issued citations for \$9,500 in July 2016. Year-to-date fines total \$151,000.

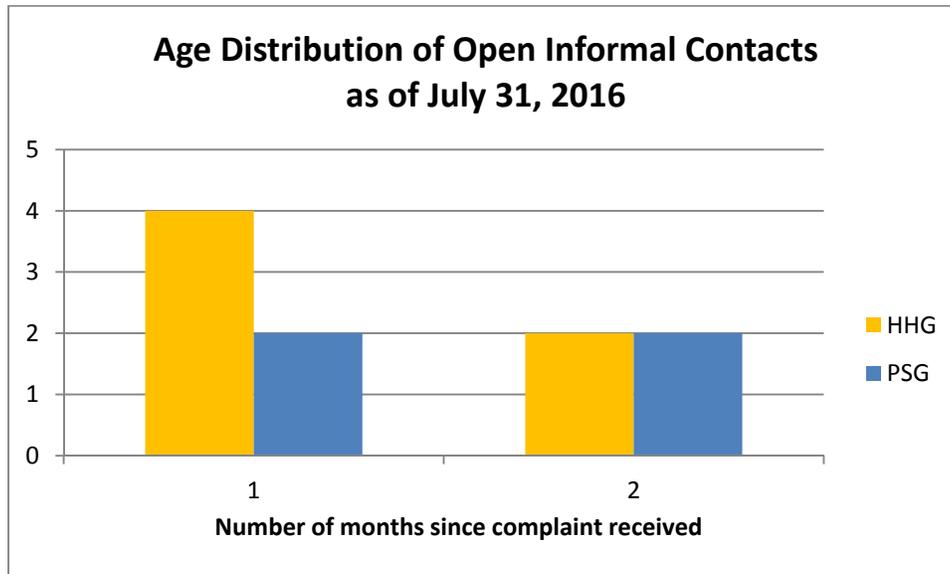
Date	Fine Amount
July 2016	\$9,500
January 1, 2016 – July 31, 2016	\$151,000

TEB collected \$1,000 worth of fines at Los Angeles International Airport (LAX).

LAX Onsite Citation Program (Passenger Carriers only)	
CPUC Citations	1
LAX PD Citations	1
Vehicles Impounded	1
Fines Collected	\$1,000

CONSUMER INTAKE UNIT

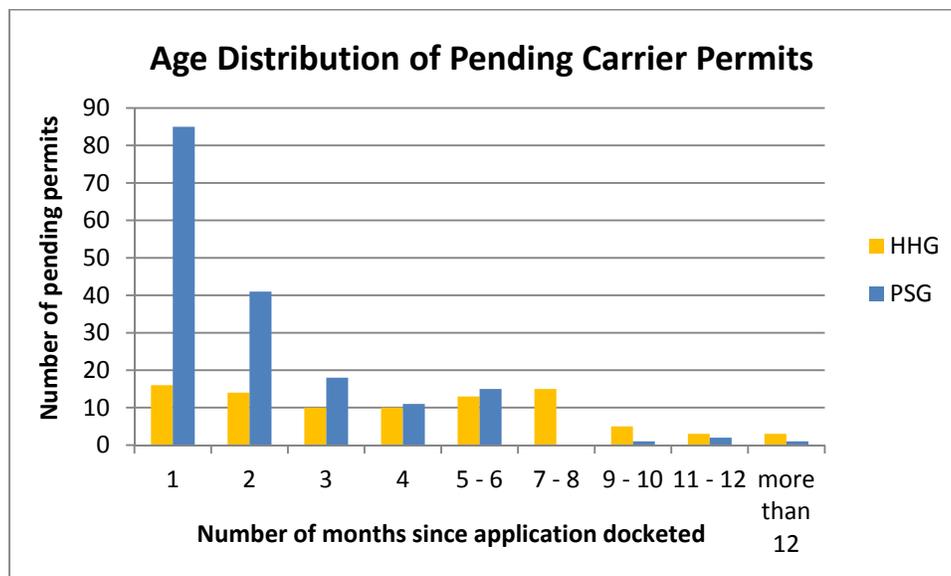
In July 2016, the TEB Consumer Intake Unit (CIU) received a total of 36 complaints against household goods (HHG) and passenger carrier (PSG) companies. CIU resolved 30 (approximately 83 percent) complaints within 30 days and recovered \$2,000.00 for consumers. The below chart shows the “age” (i.e., number of months since complaint was received) of open complaints, as of July 31, 2016.



APPLICATION AND PERMIT ACTIVITY

TEB received a total of 360 applications (including new, renewal, refile and transfer) and issued 388 permits during July 2016. TEB suspended 536 carriers' authorities, and revoked 81 authorities; reinstated 352 permits from suspension or revocation. TEB also processed 608 changes to carriers' equipment lists, and transmitted 226 bus terminal inspection notices to the California Highway Patrol. As of July 31, 2016, 666 applications await action by the CHP (inspections) or DMV (pull notice enrollment).

Type of Activity	Passenger Carrier	Household Goods
New Applications Received	101	11
Renewal Applications Received	250	0
Refile Applications Received	15	2
Transfer Applications Received	6	3
Permits Issued	285	10
Permits Suspended	443	78
Permits Revoked	66	6
Permits Reinstated (from suspension/revocation)	306	46
Applications awaiting action by DMV and/or CHP	568	98
Carrier-initiated suspensions	15	
Carrier-initiated revocations	9	
Vehicles Added/Deleted	608	
Address and Business Name Changes	145	
Terminal Inspection Notices Sent to CHP	226	
Total Active/Suspended Authorities as of 7/31/16	8542	1069



TEB issued one denial and five deficiency letters to TNC applicants, and reviewed one new TNC application, during July 2016.

Date received	TNC DBA	Carrier#	Application Status
3/16/2016	Wuums, Incorporated	PSG0036309	July 27, 2016 – denial letter sent.
5/11/2016	Freed Man Autonomous Vehicles LLC	PSG0036469	July 15, 2016 – final deficiency letter sent.
7/27/2016	Whip Rideshares Inc.	PSG0036694	July 27, 2016 – application reviewed.
7/6/2016	See Jane Go Inc.	PSG0036697	July 29, 2016 – First deficiency letter sent.
7/27/2016	Easy Taxi Inc.	PSG0036698	July 28, 2016 -- First deficiency letter sent.
7/27/2016	Kidscoolride US, LLC	PSG0036699	July 28, 2016 -- First deficiency letter sent.
7/27/2016	Kent Lain Corp.	PSG0036700	July 28, 2016 -- First deficiency letter sent.